



**NYC**

Mayor's Office to  
End Domestic and  
Gender-Based Violence

*Brooklyn Human Trafficking Task Force*  
**Citywide Human Trafficking  
Resource Guide**

*Updated September 2023*

**NYC Resources for:**

- 1 - Case management
- 2 - Counseling and mental health
- 3 - Education, training and employment
- 4 - Healthcare
- 5 - Law enforcement, government and legal services
- 6 - Shelter providers
- 7 - Youth programs and services

*In collaboration with*





**ERIC GONZALEZ  
DISTRICT ATTORNEY**

Being a victim of human trafficking can be a traumatic experience. As Brooklyn District Attorney, I am committed to ensuring that the criminal justice system provides you and your family complete assistance and effective support.

The Kings County District Attorney's Office and Safe Horizon Co-Chair the Brooklyn Human Trafficking Task Force, a multi-disciplinary model supporting law enforcement agencies and victim service organizations in building capacity in providing a range of cross-sector strategies for identifying victims of all forms of human trafficking, providing them needed services, and holding traffickers accountable.

In partnership with the Mayor's Office to End Domestic and Gender-Based Violence, we are pleased to provide this comprehensive guide to the resources and services available to you.

Please reach out to my office if there is anything we can help you with. Your safety and well-being is our highest priority.

Thank you,  
Eric Gonzalez  
District Attorney



**CECILE NOEL  
COMMISSIONER**

The Mayor's Office to End Domestic and Gender-Based Violence is here to support survivors of sex and labor trafficking. This resource guide is an important tool for survivors, advocates, and community members that demonstrates the breadth of services available in our City. From case management and counseling to healthcare and shelter, we hope the services listed within these pages help trafficking survivors connect to the resources and supports they need on their path toward safety, healing and stability.

# Human Trafficking Unit

## **Brooklyn Human Trafficking Task Force is comprised of over 35 Federal, State and Local Law Enforcement and Service Providers**

- Conducts investigations and prosecutes traffickers;
- Provides services, support, advocacy, protection, and community referrals to survivors of human trafficking;
- Provides education and outreach in the community on human trafficking; and
- Utilizes a collaborative model and a victim-centered approach.

The Federal Trafficking Victims Protection Act (TVPA) of 2000, defines "sex trafficking as the recruitment, transportation, transfer, harboring, or receipt of persons for the purposes of commercial sexual exploitation. Sex trafficking is accomplished by means of force, fraud, or coercion."

Under the New York State Trafficking in Victims Protection and Justice Act a person commits an act of labor and/or sex trafficking if s/he intentionally advances or profits from prostitution by:

- Providing a drug to impair victim's judgment; or
  - Making false statements or omissions; or
  - Withholding or destroying ID; or
  - Requiring prostitution to pay off real or purported debt
  - Using force or plan/pattern to instill fear that trafficker will:
1. Cause physical injury or death; or
  2. Cause property damage; or
  3. Commit felony or unlawful imprisonment; or
  4. Accuse some person of a crime or cause deportation; or
  5. Expose/publicize information causing hatred, contempt or ridicule; or
  6. Testify, provide or withhold info regarding a legal claim/defense; or
  7. Use or abuse power (public servant) to adversely affect a person; or
  8. Commit any act calculated to harm the health/safety/immigration status to the patronized person.

Under Federal and NYS Law, children less than 18 years old are presumed to be victims of Sex Trafficking and the fraud, force or coercion element is not needed.

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# **Case Management**



# CASE MANAGEMENT

## Ali Forney Center

**Address:** 321 W. 125th Street NY, NY 10027 – Drop-in Center

**Phone:** (212) 206-0574

**Website:** [www.aliforneycenter.org](http://www.aliforneycenter.org)

**Populations served:**

- LGBTQ homeless & runaway youth (ages 16-24)

**Services:**

- Housing, including transgender program
- Case management
- Primary medical care
- HIV testing
- Mental health assessment and treatment
- Counseling
- Food and showers
- Employment assistance program

## Callen Lorde

Chelsea

**Address:** 356 West 18th St. New York, NY 10011

**Phone:** 212-271-7200

(212) 271-7206 - behavioral health

Brooklyn

**Address:** 40 Flatbush Ave Ext, Brooklyn, NY 11201

**Phone:** (718) 215-1818

Behavioral health services for clients receiving medical care at Callen Lorde only

**Populations served:**

- Female identifying
- LGBTQ
- Transgender
- Youth 18-24, including homeless

**Services:**

- Primary care
- Women's health
- Transgender health
- HIV/AIDS care
- Behavioral health
- Case management
- Dental

## Family Justice Center

**Telephone:** Call 311 to be connected to the nearest NYC Family Justice Center. Family Justice Centers operate Monday-Friday, 9am-5pm and provide services by phone and in-person.

**For in-person services,** you can call the Family Justice Center to make an appointment or walk into your nearest FJC if you cannot engage in remote services safely or effectively.

**For remote services,** you can **call 311 or the phone numbers listed below** to be connected to your nearest FJC. If you are asked and it is safe to do so, please leave us a message and someone will get back to you.

**Website:** <https://www1.nyc.gov/site/ocdv/programs/family-justice-centers.page>

### **Populations served:**

All are welcome regardless of language, income, gender identity, or immigration status. Interpretation services are available at every FJC, and locations are wheelchair accessible. Call ahead to request other accommodations.

### **Languages:**

FJC staff and partners speak multiple languages and have access to telephonic interpretation.

### **Services:**

- Case management
- Safety-planning
- Public Benefit Assistance
- Shelter and Housing Assistance
- Mental Health and Counseling Services
- Job Training Program Referrals
- Education Program Referrals
- Legal Services (Family, Immigration, Housing)
- Connection to Law Enforcement Upon Request



# CASE MANAGEMENT

## Garden of Hope Human Trafficking Intervention Program

**Address:** P.O. Box 520048, Flushing, NY 11352

**Phone:** (718) 321-8862 x23

**Email:** info@gohny.org

**Website:** <https://gohny.org/>

**Populations served:**

- Sex trafficking
- Labor trafficking
- Sexual assault
- Domestic violence
- Female victims
- Immigrants
- Immigrant crime victims

**Languages:**

English, Mandarin Chinese, Cantonese, Fuzhounese, Taiwanese

**Services:**

- Crisis response
- Emergency shelter
- Mental health counseling
- Support group
- Comprehensive case management
- Accompaniment and advocacy
- Public education
- Victim identification, screening, and training
- Civil legal referrals
- Vocational training and job placement
- ESL
- Children and youth program

## Girls Educational & Mentoring Services (GEMS)

**Phone number:** (212) 926-8089

**Website:** [www.gems-girls.org](http://www.gems-girls.org)

**Populations served:**

- Female identifying
- Ages 12-24

**Services:**

- Holistic case management
- Youth and court advocacy
- Supportive daily programming
- Transitional housing
- Crisis and long-term counseling
- Educational support and youth leadership
- Community based training

## Metropolitan Council on Jewish Poverty

**Address:** 20 Broadway 7th Floor, New York, NY 10271

**Phone:** (212) 453-9500

**Secure text helpline:** (917) 540-0225

**E-mail:** Info@metcouncil.org

**Website:** <https://www.metcouncil.org/>

**Services:**

- Case management
- Counseling
- Emergency assistance

**Populations served:**

- Sex trafficking, Domestic violence, Immigrants, Domestic born

## My Sisters' Place

**Address:** 3 Barker Avenue, White Plains, NY 10601

**Phone:** (914) 683-1333

**24/7 Crisis Hotline:** 1-800-298-7233 (SAFE)

**Email:** info@mspny.org

**Website:** [www.mspny.org](http://www.mspny.org)

### Populations served:

- Domestic violence
- Sex trafficking
- Labor trafficking
- Female victims
- Male victims
- Transgender victims
- Immigrants
- Domestic born

### Languages:

English, Spanish, Italian, French, Portuguese, Tagalog, Hindi/Urdu, ASL

### Services:

- Case management
- Court/police accompaniment
- Crisis counseling
- Emergency assistance/transportation
- Shelter/housing assistance
- Emergency shelter/housing assistance (male and male-identified clients, female and female-identified clients, families)
- Legal Services
- Trafficking victim services
- Public assistance
- Community education/training
- Advocacy
- Referrals
- Trauma-informed support groups and activities

## New York Foundling Phoenix Project

**Phone:** 212 633 9300

**Email:** phoenix.project@nyfoundling.org

**Website:** <https://www.nyfoundling.org/what-we-do/our-programs/child-welfare/phoenix-project/>

### Populations served:

- Youth 12-21
- Sex trafficking survivors
- Youth at risk of trafficking

### Languages:

English, Spanish

### Services:

- Long-term mentorship
- Intensive case management
- Trauma-focused mental health treatment
- HIP teens sex education & risk-reduction group intervention
- Referrals

## Restore NYC

**Address:** P.O. Box 1003,  
Bowling Green Station, New York, 10274  
**Phone:** (332) 220-3737  
**After Hours:** (917) 688-5392  
**Email:** [help@restorenyc.org](mailto:help@restorenyc.org)  
**Website:** [www.restorenyc.org](http://www.restorenyc.org)

### Populations served:

- Female-identifying
- Foreign national and U.S. Citizens
- 18 years or older
- Sex or labor trafficking

### Languages:

English, Mandarin Chinese, Korean, Spanish

### Services:

- Crisis Response and Intervention
- Trafficking victim identification
- Emergency food and clothing
- Comprehensive case management
- Health services (medical, dental and mental health referrals)
- Legal services (referral for civil and criminal)
- Court advocacy
- Shelter/emergency housing assistance referrals
- Transitional home
- Rapid Re-housing services
- Economic empowerment: Job training services and job placement
- Entrepreneurship services
- Mental health counseling
- Trafficking education and training

## Safe Horizon Anti Trafficking Program

**Address:** 50 Court Street, Suite 811, Brooklyn, NY 11201  
**Phone:** (718) 943-8652 | Hotline: 800- 621-4673 (HOPE)  
**Email:** [ATPIntake@safehorizon.org](mailto:ATPIntake@safehorizon.org)  
**Website:** [www.safehorizon.org](http://www.safehorizon.org)

### Populations served:

- All genders
- All ages
- Immigrant and Domestic victims
- Sex trafficking
- Labor trafficking
- Forced Marriage

### Languages:

All via interpreter services and Thai, Cantonese, Mandarin, Spanish and Tagalog in person

### Services:

- Case management
- Community education
- Court/police accompaniment
- Crisis counseling
- Immigration
- ESOL classes
- Emergency assistance/transportation
- Health services (medical, dental and mental health referrals)
- HIV/AIDS (Referral)
- Job training (Referral)
- Education enrollment
- Legal services (referral for civil and criminal)
- Long term counseling
- Public assistance (referral)
- Referrals to other SH programs (sexual assault, domestic violence, stalking, shelters)
- Shelter/housing assistance (referral)
- Emergency housing (adult and children)

# CASE MANAGEMENT

## The Salvation Army Pearl Essence Anti-Trafficking Program

**Phone:** (332) 215-8653

**Populations served:**

- Female victims
- Immigrants
- Sex trafficking

**Services:**

- Crisis intervention services
- Case management (referrals)
- Referrals
- Outreach
- Trainings for community, youth and law enforcement

## Sanctuary for Families

**Address:** 30 Wall Street, 8th Floor, New York, NY 10005 (mailing address only)

**Phone Hotline:** 347-704-4500

**Email:** [info@sffny.org](mailto:info@sffny.org)

**Website:** [www.sanctuaryforfamilies.org](http://www.sanctuaryforfamilies.org)

**Populations served:**

Victims of human trafficking, domestic violence, and other forms of gender-based violence

**Languages:**

Over 35 languages, including Spanish, Mandarin, Russian, Hindi, Urdu, Punjabi, French and more

**Services:**

- Shelter
- Counseling – individual, group, adult, child
- Case management
- Immigration law services
- Matrimonial and family law services (divorce, Orders of Protection, custody)
- Criminal conviction vacatur/440 motions
- Family Justice Center help
- Economic empowerment services
- Legal services for trafficking victims through Anti-Trafficking Initiative
- Legal, medical, social services for clients with experiences of commercial sexual exploitation through EMPOWER Center.
- Clinical services (counseling, case management, groups) for minor survivors of trafficking ages 11-18 through the Justice and Empowerment for Teens (JET) Initiative.
- Legal services in victim rights and victim witness cooperation

## Womankind

**24/7 Helpline Voice:** 1-888-888-7702

**Helpline Chat:** [iamwomankind.org](http://iamwomankind.org)

**Helpline Text:** 929.207.5907 (English) / 929.207.5901 (Chinese)

**Email:** [info@iamwk.org](mailto:info@iamwk.org)

**Website:** [www.iamwomankind.org](http://www.iamwomankind.org)

### Populations served:

- Gender-based violence
- Domestic violence
- Sexual violence
- Human trafficking
- Immigrants
- Foreign or domestic born
- Children and youth
- Gender-based violence later in life

### Languages:

English, Spanish, Chinese, Tagalog, Korean, Japanese, Hindi, Bengali, and other 18+ Asian languages

### Services:

- 24-hour multi-lingual helpline
- Comprehensive case management
- Court/police accompaniment and advocacy
- Counseling
- Immigration and family law legal services
- Emergency assistance
- Public benefits assistance
- Referrals
- Residential programs (emergency shelter)
- Housing assistance
- Wellness activities and groups
- Financial and workforce support



# **Counseling and Mental Health**



## Ali Forney Center

**Address:** 321 W. 125th Street NY, NY 10027 – Drop-in Center

**Phone:** (212) 206-0574

**Website:** [www.aliforneycenter.org](http://www.aliforneycenter.org)

**Populations served:**

- LGBTQ homeless & runaway youth (ages 16-24)

**Services:**

- Housing, including transgender program
- Case management
- Primary medical care
- HIV testing
- Mental health assessment and treatment
- Counseling
- Food and showers
- Employment assistance program

## Brookdale Hospital Psychiatric Department

**Address:** 1 Brookdale Plaza, Brooklyn, NY 11212

**Phone:** 718-240-6330

**Website:** <https://www.brookdalehospital.org/mental-health-services.html>

**Populations served:**

- Adults
- Children and adolescents

Insurance required

**Services:**

- Emergency psychiatric program
- Inpatient / outpatient counseling and psychiatry
- Mobile crisis team

## Callen Lorde

Chelsea

**Address:** 356 West 18th St. New York, NY 10011

**Phone:** 212-271-7200

(212) 271-7206 - behavioral health

Brooklyn

**Address:** 40 Flatbush Ave Ext, Brooklyn, NY 11201

**Phone:** (718) 215-1818

Behavioral health services for clients receiving medical care at Callen Lorde only

**Populations served:**

- Female identifying
- LGBTQ
- Transgender
- Youth 18-24, including homeless

**Services:**

- Primary care
- Women's health
- Transgender health
- HIV/AIDS care
- Behavioral health
- Case management
- Dental

## CAMBA

**Address:** 955 Flatbush Avenue, Brooklyn, NY 11226

**Phone:** (718) 282-5575

**Website:** <https://camba.org/programs/victims-assistance-program/>

**Populations served:**

Victims/survivors of domestic violence, rape/ sexual assault, and other violent crimes

**Services:**

- Victim compensation claims assistance
- Face-to-face and telephone counseling
- Follow-up contacts
- Individual, family, and group therapy
- Support group sessions
- Information and referrals
- Criminal justice support and advocacy
- Emergency assistance (Metro Cards)
- Legal service referrals
- Personal advocacy
- Sexual assault counseling



## Community Healthcare Network

Transgender Family Program

**Address:** 94-98 Manhattan Ave, Brooklyn, NY 11206

**Phone:** (347) 578-1743

Sexual and Behavioral Health (SBH) Program

**Address:** CHN Lower East Side,  
150 Essex Street,  
New York, NY 10002

**Phone:** (212) 477-1120

**Address:** CHN Jamaica,  
90-04 161st Street, 5th Floor,  
Jamaica, NY 11432

**Phone:** (718) 523-2123

### Services:

- Primary (basic) health care
- Free HIV testing
- PrEP (Pre-Exposure Prophylaxis)
- PEP (Post-Exposure Prophylaxis)
- Support groups
- Individual and group counseling
- ADAP enrollment
- PrEP-AP enrollment
- HIV/AIDS and Antiretroviral therapy
- Hormone therapy
- Speech therapy
- Name/gender change referrals
- Gender-affirming surgery referrals
- Family building health education

### Populations served:

LGBTQ

## Crime Victims Treatment Center (CVTC)

**Address:** 40 Exchange Place, Suite 510, New York, NY 10005

**Phone:** (212) 523-4728

**Email:** [cvtc@cvtcnyc.org](mailto:cvtc@cvtcnyc.org)

**Website:** <https://www.cvtcnyc.org/>

### Populations served:

- Trafficking
- Sexual assault
- Domestic violence
- Community violence
- Homicide

### Services:

- Crisis intervention
- Individual therapy
- Group therapy
- Legal advocacy
- Psychiatric evaluation
- Complementary therapy
- Sexual Assault Forensic Examiners (SAFE) and advocates in certain hospitals (see Healthcare)

## Day One

**Address:** P.O. Box 3220 Church Street Station, New York, NY 10008  
**Phone:** Helpline - (800) 214-4150  
**Text:** (646) 535-DAY1 (3291)  
**Email:** info@dayoneny.org  
**Website:** <https://www.dayoneny.org/>

### Populations served:

- Youth
- Teen dating violence
- Human trafficking
- LGBTQ
- Sexual assault

### Services:

- Community education/training
- Court/police accompaniment
- Legal services
- Counseling
- Referrals
- Trafficking victim services

## Domestic Violence and Other Violence Emergencies (DOVE) Program

**Address:** New York-Presbyterian Brooklyn Methodist Hospital  
Department of Care Coordination, 506 Sixth Street, Brooklyn, NY 11215  
**Phone:** (718) 780-3608

### Populations served:

Survivors of domestic violence and sexual assault

### Services:

- Crisis intervention
- Emergency room advocates
- Counseling
- Referrals

## Family Justice Center

**Telephone:** Call 311 to be connected to the nearest NYC Family Justice Center. Family Justice Centers operate Monday-Friday, 9am-5pm and provide services by phone and in-person.

**For in-person services,** you can call the Family Justice Center to make an appointment or walk into your nearest FJC if you cannot engage in remote services safely or effectively.

**For remote services,** you can **call 311 or the phone numbers listed below** to be connected to your nearest FJC. If you are asked and it is safe to do so, please leave us a message and someone will get back to you.

**Website:** <https://www1.nyc.gov/site/ocdv/programs/family-justice-centers.page>

### **Populations served:**

All are welcome regardless of language, income, gender identity, or immigration status. Interpretation services are available at every FJC, and locations are wheelchair accessible. Call ahead to request other accommodations.

### **Languages:**

FJC staff and partners speak multiple languages and have access to telephonic interpretation.

### **Services:**

- Case management
- Safety-planning
- Public Benefit Assistance
- Shelter and Housing Assistance
- Mental Health and Counseling Services
- Job Training Program Referrals
- Education Program Referrals
- Legal Services (Family, Immigration, Housing)
- Connection to Law Enforcement Upon Request

# COUNSELING AND MENTAL HEALTH

## Garden of Hope Human Trafficking Intervention Program

**Address:** P.O. Box 520048, Flushing, NY 11352

**Phone:** (718) 321-8862 x23

**Email:** info@gohny.org

**Website:** <https://gohny.org/>

**Populations served:**

- Sex trafficking
- Labor trafficking
- Sexual assault
- Domestic violence
- Female victims
- Immigrants
- Immigrant crime victims

**Languages:**

English, Mandarin Chinese,  
Cantonese, Fuzhounese, Taiwanese

**Services:**

- Crisis response
- Emergency shelter
- Mental health counseling
- Support group
- Comprehensive case management
- Accompaniment and advocacy
- Public education
- Victim identification, screening, and training
- Civil legal referrals
- Vocational training and job placement
- ESL
- Children and youth program

## Girls Educational & Mentoring Services (GEMS)

**Phone number:** (212) 926-8089

**Website:** [www.gems-girls.org](http://www.gems-girls.org)

**Populations served:**

- Female identifying
- Ages 12-24

**Services:**

- Holistic case management
- Youth and court advocacy
- Supportive daily programming
- Transitional housing
- Crisis and long-term counseling
- Educational support and youth leadership
- Community based training

## Metropolitan Council on Jewish Poverty

**Address:** 20 Broadway 7th Floor, New York, NY 10271

**Phone:** (212) 453-9500

**Secure text helpline:** (917) 540-0225

**E-mail:** Info@metcouncil.org

**Website:** <https://www.metcouncil.org/>

**Services:**

- Case management
- Counseling
- Emergency assistance

**Populations served:**

- Sex trafficking, Domestic violence, Immigrants, Domestic born

## Mount Sinai Adolescent Health Center

**Address:** 312-320 East 94th Street, New York, NY 10128

**Phone:** 212-423-3000

**Website:** <https://www.mountsinai.org/locations/adolescent-health-center/services/violence-prevention-and-treatment/exploitation-and-trafficking-victims-services>

**Populations served:**

- Sex trafficking
- Female victims
- Male victims
- Transgender victims
- Immigrants
- Domestic born
- Families
- Youth (ages 12-17)

**Services:**

- Home and office-based program
- Trauma informed therapy
- Case management

## Mount Sinai Beth Israel Victim Services Program

**Address:** 4 Fierman Hall, New York, NY 10003

**Phone:** 212-420-5632

**Website:** [www.mountsinai.org/locations/beth-israel/support/social-work/victim-services](http://www.mountsinai.org/locations/beth-israel/support/social-work/victim-services)

**Services:**

- Individual short-term psychotherapy
- Crisis intervention
- Information, referrals, and advocacy
- Emergency room Sexual Assault Forensic Examinations (SAFE)
- Emergency room advocates

# COUNSELING AND MENTAL HEALTH

## Mount Sinai Sexual Assault and Violence Intervention Program (SAVI)

**Address:** One Gustave L. Levy Place, Box 1670, New York, NY 10029

**Phone:** 212-423-2140

**Website:** [www.mountsinai.org/patient-care/service-areas/community-medicine/sexual-assault-and-violence-intervention-program-savi](http://www.mountsinai.org/patient-care/service-areas/community-medicine/sexual-assault-and-violence-intervention-program-savi)

### Populations served:

- Survivors of rape, sexual assault, child abuse, domestic violence, intimate partner violence
- Orthodox Jewish survivors (Takanot program)

### Services:

- Psychotherapy, referrals and advocacy
- Legal advocacy
- Emergency room advocacy
- Sexual Assault Forensic Examiner (SAFE) program
- Education and training

## New York Foundling Phoenix Project

**Phone:** 212 633 9300

**Email:** [phoenix.project@nyfoundling.org](mailto:phoenix.project@nyfoundling.org)

**Website:** <https://www.nyfoundling.org/what-we-do/our-programs/child-welfare/phoenix-project/>

### Populations served:

- Youth 12-21
- Sex trafficking survivors
- Youth at risk of trafficking

### Languages:

English, Spanish

### Services:

- Long-term mentorship
- Intensive case management
- Trauma-focused mental health treatment
- HIP teens sex education & risk-reduction group intervention
- Referrals

## NYC Well

**Phone:** 1-888-NYC-WELL (1-888-692-9355)

**Text:** Text WELL to 65173

**Website:** <https://nycwell.cityofnewyork.us/>

**Languages:**

English, Spanish and Mandarin / Cantonese. Telephone interpretation in over 200 languages.

**Services:**

- Free, confidential support, crisis intervention, information and referrals for mental health and/or substance misuse concerns
- 24 hours a day, 7 days a week

## PurpLE Family Health

**Email:** Care@PurpLEFamily.Health

**Populations served:**

Survivors of Gender Based Violence (GBV) and their children

**Services:**

- Trauma-informed healthcare for GBV survivors and their children at no cost to patient
- Weekly Wednesday clinic
- Primary Medical Care for all ages
- Psychotherapy
- Care navigation

# COUNSELING AND MENTAL HEALTH

## Restore NYC

**Address:** P.O. Box 1003,  
Bowling Green Station, New York, 10274  
**Phone:** (332) 220-3737  
**After Hours:** (917) 688-5392  
**Email:** [help@restorenyc.org](mailto:help@restorenyc.org)  
**Website:** [www.restorenyc.org](http://www.restorenyc.org)

### Populations served:

- Female-identifying
- Foreign national and U.S. Citizens
- 18 years or older
- Sex or labor trafficking

### Languages:

English, Mandarin Chinese, Korean, Spanish

### Services:

- Crisis Response and Intervention
- Trafficking victim identification
- Emergency food and clothing
- Comprehensive case management
- Health services (medical, dental and mental health referrals)
- Legal services (referral for civil and criminal)
- Court advocacy
- Shelter/emergency housing assistance referrals
- Transitional home
- Rapid Re-housing services
- Economic empowerment: Job training services and job placement
- Entrepreneurship services
- Mental health counseling
- Trafficking education and training

## Safe Horizon Anti Trafficking Program

**Address:** 50 Court Street, Suite 811, Brooklyn, NY 11201  
**Phone:** (718) 943-8652 | Hotline: 800- 621-4673 (HOPE)  
**Email:** [ATPIintake@safehorizon.org](mailto:ATPIintake@safehorizon.org)  
**Website:** [www.safehorizon.org](http://www.safehorizon.org)

### Populations served:

- All genders
- All ages
- Immigrant and Domestic victims
- Sex trafficking
- Labor trafficking
- Forced Marriage

### Languages:

All via interpreter services and Thai, Cantonese, Mandarin, Spanish and Tagalog in person

### Services:

- Case management
- Community education
- Court/police accompaniment
- Crisis counseling
- Immigration
- ESOL classes
- Emergency assistance/transportation
- Health services (medical, dental and mental health referrals)
- HIV/AIDS (Referral)
- Job training (Referral)
- Education enrollment
- Legal services (referral for civil and criminal)
- Long term counseling
- Public assistance (referral)
- Referrals to other SH programs (sexual assault, domestic violence, stalking, shelters)
- Shelter/housing assistance (referral)
- Emergency housing (adult and children)
- Trafficking victim services



# COUNSELING AND MENTAL HEALTH

## Safe Horizon Streetwork Project, Lower East Side

**Address:** 33 Essex Street, New York, NY 10002

**Phone:** Hotline: (800) 708-6600  
(646) 602-6404 | Overnight: (917) 507-1562

**Website:** [www.safehorizon.org](http://www.safehorizon.org)

### Populations served:

- Runaways & homeless youth
- Minor victims of sex or labor trafficking
- LGBTQ
- Up to age 25

### Languages:

English, Spanish

### Services:

- Crisis intervention counseling & referrals
- emergency housing
- medical care
- individual and group counseling
- independent living skills
- Mental health services
- HIV/AIDS services
- Legal services
- Meals / food
- Showers
- Clothing / laundry
- GED Preparation and Support

## Safe Horizon Streetwork Project, Uptown

**Address:** 209 West 125th Street, New York, NY 10027

**Phone:** Hotline: (800) 708-6600  
(212) 695-2220 | Overnight: (917) 507-1562

**Website:** [www.safehorizon.org](http://www.safehorizon.org)

### Populations served:

- Runaways & homeless youth
- Minor victims of sex or labor trafficking
- LGBTQ
- Up to age 25

### Languages:

English, Spanish

### Services:

- Crisis intervention counseling & referrals
- emergency housing
- medical care
- individual and group counseling
- independent living skills
- Mental health services
- HIV/AIDS services
- Legal services
- Meals / food
- Showers
- Clothing / laundry
- GED Preparation and Support

## Sanctuary for Families

**Address:** 30 Wall Street, 8th Floor, New York, NY 10005 (mailing address only)

**Phone Hotline:** 347-704-4500

**Email:** [info@sffny.org](mailto:info@sffny.org)

**Website:** [www.sanctuaryforfamilies.org](http://www.sanctuaryforfamilies.org)

### Populations served:

Victims of human trafficking, domestic violence, and other forms of gender-based violence

### Languages:

Over 35 languages, including Spanish, Mandarin, Russian, Hindi, Urdu, Punjabi, French and more

### Services:

- Shelter
- Counseling – individual, group, adult, child
- Case management
- Immigration law services
- Matrimonial and family law services (divorce, Orders of Protection, custody)
- Criminal conviction vacatur/440 motions
- Family Justice Center help
- Economic empowerment services
- Legal services for trafficking victims through Anti-Trafficking Initiative
- Legal, medical, social services for clients with experiences of commercial sexual exploitation through EMPOWER Center.
- Clinical services (counseling, case management, groups) for minor survivors of trafficking ages 11-18 through the Justice and Empowerment for Teens (JET) Initiative.
- Legal services in victim rights and victim witness cooperation

## Sex Workers Project, Urban Justice Center

**Address:** 40 Rector St, 9th Floor, New York, NY 10006

**Phone:** (646) 602-5617

**Email:** [swp@urbanjustice.org](mailto:swp@urbanjustice.org)

**Website:** [www.urbanjustice.org](http://www.urbanjustice.org)

### Populations served:

- Female victims
- Male victims
- Transgender victims
- Immigrants
- Sex trafficking
- Labor trafficking

### Services:

- Community education/training
- Court/police accompaniment
- Domestic violence (general)
- Immigration
- Legal services
- Long term counseling
- Referrals
- Trafficking victim services

## The Door

**Address:** 121 Avenue of the Americas, New York, NY 10013

**Mailing Address:** 555 Broome St, New York, NY 10013

**Phone:** (212) 941-9090

**Website:** [www.door.org/](http://www.door.org/)

### Populations served:

- Youth (Ages 12-24)
- Human trafficking
- LGBTQ
- Homeless and foster care youth

### Services:

- Supportive housing
- Food, clothing, and shelter referrals
- Recreation
- Programs for LGBTQ
- Legal and immigration services
- Health services
- Jobs and internships
- High School Equivalency
- Food and nutrition services
- Foster care support
- College advisement and tutoring
- Counseling
- Bronx Youth Center
- Professional Training Institute

## The Lesbian, Gay, Bisexual, and Transgender Community Center

**Address:** 08 West 13th Street, New York, NY 10011

**Phone:** (212) 620-7310

**Email:** [info@gaycenter.org](mailto:info@gaycenter.org)

**Website:** <http://www.gaycenter.org/>

### Populations served:

- LGBTQ (youth and families)
- Youth

### Services:

- Crisis intervention
- Counseling
- Peer support
- Community building
- Health services and programs
- Support groups
- Art and cultural programs
- Advocacy
- Substance use treatment for youth and adults

## The Trevor Project

**Phone:** 1-888-488-7386

**Text:** 'START' to 678-678

**Website:** <https://www.thetrevorproject.org/>

### Services:

- Crisis counseling
- Online resources
- Advocacy

## Womankind

**24/7 Helpline Voice:** 1-888-888-7702

**Helpline Chat:** [iamwomankind.org](http://iamwomankind.org)

**Helpline Text:** 929.207.5907 (English) / 929.207.5901 (Chinese)

**Email:** [info@iamwk.org](mailto:info@iamwk.org)

**Website:** [www.iamwomankind.org](http://www.iamwomankind.org)

### Populations served:

- Gender-based violence
- Domestic violence
- Sexual violence
- Human trafficking
- Immigrants
- Foreign or domestic born
- Children and youth
- Gender-based violence later in life

### Languages:

English, Spanish, Chinese, Tagalog, Korean, Japanese, Hindi, Bengali, and other 18+ Asian languages

### Services:

- 24-hour multi-lingual helpline
- Comprehensive case management
- Court/police accompaniment and advocacy
- Counseling
- Immigration and family law legal services
- Emergency assistance
- Public benefits assistance
- Referrals
- Residential programs (emergency shelter)
- Housing assistance
- Wellness activities and groups
- Economic empowerment program



# **Education, Training and Employment**



# EDUCATION, TRAINING AND EMPLOYMENT

## HIGH SCHOOL EQUIVALENCY (HSE) TESTING AND CLASSES

### New York State High School Equivalency Office (HSE)

**Address:** New York State Education Building  
89 Washington Avenue, Albany, NY 12234

**Phone:** (518) 474-5906

**Email:** [hse@nysed.gov](mailto:hse@nysed.gov)

**Website:** <http://www.acces.nysed.gov/hse/high-school-equivalency-hse>

#### Services:

- General information about HSE
- Application, statewide test locations and dates
- Test score retrieval

### New York City Department of Education - Pathways to Graduation

Central Brooklyn Referral Center

**Address:** 1700 Fulton St. 3rd Floor, Room 383, Brooklyn NY, 11213

**Phone:** (718) 804-6750 Ext.3831

Downtown Brooklyn Referral Center

**Address:** 69 Schermerhorn Street, Brooklyn, NY 11201

**Phone:** 718-935-9457

**Email:** [ReferralCenters@schools.nyc.gov](mailto:ReferralCenters@schools.nyc.gov)

**Website:** <http://www.p2g.nyc>

#### Services:

- Information on locations offering HSE and enrollment
- Internships
- College and career resource centers

## Turning Point Education Center

**Address:** 423 39th Street, Brooklyn, NY 11232

**Phone:** (718) 360-8186

**Email:** [info@tpbk.org](mailto:info@tpbk.org)

**Website:** <https://www.tpbk.org/education-center/>

### Services:

- Pre-HSE and HSE classes for youth (16 years or older) and adults
- ESOL classes
- TASC testing site
- College access counseling and CUNY Bound prep classes
- Career and job-readiness counseling and placement
- Peer leadership and internship opportunities

## Brooklyn College Adult Literacy Program

**Address:** 2900 Bedford Avenue, 0118 Ingersoll Hall, Brooklyn, NY 11210

**Phone:** (718) 951-4117

**Email:** [adulthoodliteracy@brooklyn.cuny.edu](mailto:adulthoodliteracy@brooklyn.cuny.edu)

**Website:** <https://www.brooklyn.cuny.edu/web/about/offices/literacy.php>

### Services:

- English for Speakers of Other Languages (ESOL) classes
- High School Equivalency (HSE) preparation classes

# EDUCATION, TRAINING AND EMPLOYMENT

## ADULT CAREER & CONTINUING EDUCATION PROGRAMS

### Kingsborough Community College Office of Continuing Education

**Address:** 2001 Oriental Blvd, Brooklyn, NY 11235

**Phone:** (718) 368-5052

**Website:** <https://www.kbcc.cuny.edu/>

**Services:**

- High School Equivalency (HSE) and test prep
- English as a second language classes (ESL)
- Healthcare institute
- Career and professional development classes

### SUNY Brooklyn Educational Opportunity Center

**Address:** 111 Livingston Street Rm 104 (entrance on Boerum Place)  
Brooklyn, NY 11201

**Phone:** (718) 802-3300

**Email:** [admissions@beoc.cuny.edu](mailto:admissions@beoc.cuny.edu)

**Website:** <https://www.sunybeoc.org/>

**Services:**

- College preparation
- English as a second language
- High school equivalency (HSE)
- Career and technical programs
- Tuition-free



## New York State Department of Labor

**Website:** <https://dol.ny.gov/>

**Jobzone:** <https://www.jobzone.ny.gov/>

**Job listings:** <https://nyhirenow.usnlx.com/>

**Services:**

- Career development resources
- Jobzone – interactive resource to help manage career
- Job listings

## New York City Workforce1 Career Center

**Website:** <https://www1.nyc.gov/site/sbs/careers/virtual-wf1cc.page>

**Services:**

- Job search
- Interview preparation
- Free training

## Ali Forney Center

**Address:** 321 W. 125th Street NY, NY 10027 – Drop-in Center

**Phone:** (212) 206-0574

**Website:** [www.aliforneycenter.org](http://www.aliforneycenter.org)

**Populations served:**

- LGBTQ homeless & runaway youth (ages 16-24)

**Services:**

- Housing, including transgender program
- Case management
- Primary medical care
- HIV testing
- Mental health assessment and treatment
- Counseling
- Food and showers
- Employment assistance program

## BeASister2ASister

**Facebook:** <https://www.facebook.com/Beasister2asister.org>

**Populations served:**

Survivors who have already completed a program elsewhere

**Languages:**

English, Spanish, Russian

**Services:**

- Aftercare program that provides continued help and support to survivors who went through an existing program but still need support.
- Accompaniment to appointments and day to day activities
- Referrals and help with extended counseling, legal services, medical care, and housing.
- Referrals for ESL & GED classes and college applications
- Training for women and young women to be sisters/mentors to survivors.

## Family Justice Center

**Telephone:** Call 311 to be connected to the nearest NYC Family Justice Center. Family Justice Centers operate Monday-Friday, 9am-5pm and provide services by phone and in-person.

**For in-person services,** you can call the Family Justice Center to make an appointment or walk into your nearest FJC if you cannot engage in remote services safely or effectively.

**For remote services,** you can **call 311 or the phone numbers listed below** to be connected to your nearest FJC. If you are asked and it is safe to do so, please leave us a message and someone will get back to you.

**Website:** <https://www1.nyc.gov/site/ocdv/programs/family-justice-centers.page>

### **Populations served:**

All are welcome regardless of language, income, gender identity, or immigration status. Interpretation services are available at every FJC, and locations are wheelchair accessible. Call ahead to request other accommodations.

### **Languages:**

FJC staff and partners speak multiple languages and have access to telephonic interpretation.

### **Services:**

- Case management
- Safety-planning
- Public Benefit Assistance
- Shelter and Housing Assistance
- Mental Health and Counseling Services
- Job Training Program Referrals
- Education Program Referrals
- Legal Services (Family, Immigration, Housing)
- Connection to Law Enforcement Upon Request

## Garden of Hope Human Trafficking Intervention Program

**Address:** P.O. Box 520048, Flushing, NY 11352  
**Phone:** (718) 321-8862 x23  
**Email:** info@gohny.org  
**Website:** <https://gohny.org/>

### Populations served:

- Sex trafficking
- Labor trafficking
- Sexual assault
- Domestic violence
- Female victims
- Immigrants
- Immigrant crime victims

### Languages:

English, Mandarin Chinese,  
Cantonese, Fuzhounese, Taiwanese

### Services:

- Crisis response
- Emergency shelter
- Mental health counseling
- Support group
- Comprehensive case management
- Accompaniment and advocacy
- Public education
- Victim identification, screening, and training
- Civil legal referrals
- Vocational training and job placement
- ESL
- Children and youth program

## Restore NYC

**Address:** P.O. Box 1003,  
Bowling Green Station, New York, 10274  
**Phone:** (332) 220-3737  
**After Hours:** (917) 688-5392  
**Email:** help@restorenyc.org  
**Website:** [www.restorenyc.org](http://www.restorenyc.org)

### Populations served:

- Female-identifying
- Foreign national and U.S. Citizens
- 18 years or older
- Sex or labor trafficking

### Languages:

English, Mandarin Chinese,  
Korean, Spanish

### Services:

- Crisis Response and Intervention
- Trafficking victim identification
- Emergency food and clothing
- Comprehensive case management
- Health services (medical, dental and mental health referrals)
- Legal services (referral for civil and criminal)
- Court advocacy
- Shelter/emergency housing assistance referrals
- Transitional home
- Rapid Re-housing services
- Economic empowerment: Job training services and job placement
- Entrepreneurship services
- Mental health counseling
- Trafficking education and training

## LifeWay Network

**Address:** PO Box 8654, Tarrytown, NY 10591  
**Phone number:** 718-779-8075  
**Email:** [help@LifeWayNetwork.org](mailto:help@LifeWayNetwork.org)  
**Website:** [www.lifewaynetwork.org](http://www.lifewaynetwork.org)

**Populations served:**

- Women 18+
- Foreign nationals
- Domestic U.S. citizens

**Services:**

- Emergency short-term housing
- Long term transitional housing
- Educational workshops, support with employment search (resume-building, interview support, Dress for Success closet)
- Education Program raising awareness in the community
- Training for various professionals

## Mentari

**Address:** P.O. Box 8316 New York, New York, 10150  
**Phone:** (347) 656-3633  
**Email:** [mentariusa@gmail.com](mailto:mentariusa@gmail.com)  
**Website:** [www.mentariusa.org](http://www.mentariusa.org)

**Populations served:**

Victims and survivors of exploitation, trafficking, domestic violence and sexual abuse.

**Languages:**

English, Indonesian, Malaysian and Spanish

**Services:**

- Community outreach
- Education/Training
- Mentorship and leadership program
- Support group
- Accompaniment
- Economic empowerment
- Vocational training and job assistance

## Not on My Watch

**Phone:** (347) 275-3400  
**Email:** [info@NOMWi.org](mailto:info@NOMWi.org)  
**Website:** <https://www.nomwi.org/>

**Populations served:**

- Girls (ages 8-18)
- Young adults
- Families of trafficking survivors

**Services:**

- Youth empowerment program
- Youth mentorship
- Family-survivor advocate support group
- Education and training
- Advocacy
- Counseling

## Sanctuary for Families

**Address:** 30 Wall Street, 8th Floor, New York, NY 10005 (mailing address only)  
**Phone Hotline:** 347-704-4500  
**Email:** info@sffny.org  
**Website:** [www.sanctuaryforfamilies.org](http://www.sanctuaryforfamilies.org)

### Populations served:

Victims of human trafficking, domestic violence, and other forms of gender-based violence

### Languages:

Over 35 languages, including Spanish, Mandarin, Russian, Hindi, Urdu, Punjabi, French and more

### Services:

- Shelter
- Counseling – individual, group, adult, child
- Case management
- Immigration law services
- Matrimonial and family law services (divorce, Orders of Protection, custody)
- Criminal conviction vacatur/440 motions
- Family Justice Center help
- Economic empowerment services
- Legal services for trafficking victims through Anti-Trafficking Initiative
- Legal, medical, social services for clients with experiences of commercial sexual exploitation through EMPOWER Center.
- Clinical services (counseling, case management, groups) for minor survivors of trafficking ages 11-18 through the Justice and Empowerment for Teens (JET) Initiative.
- Legal services in victim rights and victim witness cooperation

## Womankind

**24/7 Helpline Voice:** 1-888-888-7702  
**Helpline Chat:** [iamwomankind.org](http://iamwomankind.org)  
**Helpline Text:** 929.207.5907 (English) / 929.207.5901 (Chinese)  
**Email:** info@iamwk.org  
**Website:** [www.iamwomankind.org](http://www.iamwomankind.org)

### Populations served:

- Gender-based violence
- Domestic violence
- Sexual violence
- Human trafficking
- Immigrants
- Foreign or domestic born
- Children and youth
- Gender-based violence later in life

### Languages:

English, Spanish, Chinese, Tagalog, Korean, Japanese, Hindi, Bengali, and other 18+ Asian languages

### Services:

- 24-hour multi-lingual helpline
- Comprehensive case management
- Court/police accompaniment and advocacy
- Counseling
- Immigration and family law legal services
- Emergency assistance
- Public benefits assistance
- Referrals
- Residential programs (emergency shelter)
- Housing assistance
- Wellness activities and groups
- Financial and workforce support

## Ali Forney Center

**Address:** 321 W. 125th Street NY, NY 10027 – Drop-in Center

**Phone:** (212) 206-0574

**Website:** [www.aliforneycenter.org](http://www.aliforneycenter.org)

**Populations served:**

- LGBTQ homeless & runaway youth (ages 16-24)

**Services:**

- Housing, including transgender program
- Case management
- Primary medical care
- HIV testing
- Mental health assessment and treatment
- Counseling
- Food and showers
- Employment assistance program

## The Door

**Address:** 121 Avenue of the Americas, New York, NY 10013

**Mailing Address:** 555 Broome St, New York, NY 10013

**Phone:** (212) 941-9090

**Website:** [www.door.org](http://www.door.org)

**Populations served:**

- Youth (Ages 12-24)
- Human trafficking
- LGBTQ
- Homeless and foster care youth

**Services:**

- Supportive housing
- Food, clothing, and shelter referrals
- Recreation
- Programs for LGBTQ
- Legal and immigration services
- Health services
- Jobs and internships
- High School Equivalency
- Food and nutrition services
- Foster care support
- College advisement and tutoring
- Counseling
- Bronx Youth Center
- Professional Training Institute



# Healthcare





## Hospitals

<https://www.nychealthandhospitals.org/hospitals>

### **NYC Health + Hospitals/Coney Island**

2601 Ocean Parkway  
Brooklyn, New York 11235  
718-616-3000

### **NYC Health + Hospitals/Kings County**

451 Clarkson Avenue  
Brooklyn, New York 11203  
718-245-3131

### **NYC Health + Hospitals/Woodhull**

760 Broadway  
Brooklyn, New York 11206  
718-963-8000

### **Brookdale University Hospital Medical Center**

**Address:** 1 Brookdale Plaza, Brooklyn, NY 11212  
**Phone:** (718) 240-5000  
**Website:** <http://www.brookdalehospital.org/>

### **Maimonides Medical Center**

**Address:** 4802 10th Ave, Brooklyn, NY 11219  
**Phone:** (718) 283-6000  
**Website:** <https://maimo.org/>

### **New York-Presbyterian Brooklyn Methodist Hospital**

**Address:** 506 6th St, Brooklyn, NY 11215  
**Phone:** (718) 780-3000  
**Website:** <https://www.nyp.org/brooklyn>

### **The Brooklyn Hospital Center**

**Address:** 121 Dekalb Ave, Brooklyn, NY 11201  
**Phone:** (718) 250-8000  
**Website:** <https://www.tbh.org/>

### **NYU Langone Hospital**

**Address:** 150 55th St, Brooklyn, NY 11220  
**Phone:** (718) 630-7000  
**Website:** <https://nyulangone.org/locations/nyu-langone-hospital-brooklyn>

## Health Centers (Gotham Health)

[www.nychealthandhospitals.org/health\\_care/](http://www.nychealthandhospitals.org/health_care/)

### **Cumberland**

100 North Portland Avenue  
Brooklyn, New York 11205  
1-844-NYC-4NYC

### **East New York**

2094 Pitkin Avenue  
Brooklyn, New York 11207  
1-844-NYC-4NYC

### **Bedford**

485 Throop Avenue  
Brooklyn, New York 11221  
1-844-NYC-4NYC

### **Bushwick**

335 Central Avenue  
Brooklyn, NY 11221  
1-844-NYC-4NYC

### **Greenpoint**

875 Manhattan Avenue  
Brooklyn, NY 11222  
1-844-NYC-4NYC

### **Williamsburg**

279 Graham Avenue  
Brooklyn, NY 11211  
718-384-0563

### **Fort Greene**

295 Flatbush Avenue Extension  
Brooklyn, NY 11201  
1-844-NYC-4NYC

### **Brownsville**

259 Bristol Street  
Brooklyn, NY 11212  
1-844-NYC-4NYC

### **Crown Heights**

1218 Prospect Place  
Brooklyn, NY 11213  
1-844-NYC-4NYC

## Community Healthcare Network

**Williamsburg:**

94-98 Manhattan Avenue, Brooklyn, NY 11206

**Crown Heights:**

1167 Nostrand Avenue Brooklyn, NY 11225

**East New York/ Dr. Betty Shabazz:**

999 Blake Avenue Brooklyn, NY 11207

**East New York Health Hub:**

2581 Atlantic Ave., 1st Floor, Brooklyn, NY 11207

**Phone:** (866) 246-8259

**Website:** <https://www.chnny.org/>

**Populations served:**

- All served, with a particular focus on low-income, under-served and uninsured
- LGBT
- Refugees
- Teens
- Veterans

**Services:**

- Primary Care
- Behavioral Health
- Dental Care
- Foot Care
- Women's Health
- Sexual Health
- Care Coordination
- Wellness & Nutrition
- Insurance
- Eye Care
- Pharmacy
- Also have fleet of mobile vans

## Medicaid Assistance

**Brooklyn South\*:** 785 Atlantic Ave, 1st Fl, Brooklyn, NY 11238

Phone: 929-221-3502

**Coney Island\*:** 3050 W 21st St. 3rd Fl, Brooklyn, NY 11224

Phone: 929-221-3790

**East New York:** 404 Pine Street 2nd Fl, Brooklyn, NY 11208

Phone: 929-221-8204

**Phone:** HRA Helpline 1-888-692-6116

**Website:** <https://www1.nyc.gov/site/hra/help/public-health-insurance.page>  
[www1.nyc.gov/site/hra/locations/medicaid-locations.page#brooklyn](https://www1.nyc.gov/site/hra/locations/medicaid-locations.page#brooklyn)

**Services:**

- Medicaid assistance
- NYS Health Plan Marketplace assistance (where indicated with \*)

## NYC Sexual Health Clinic

**Address:** 295 Flatbush Ave Extension, 2nd Fl, Brooklyn, New York 11201

**Phone:** 347-396-7959, 311

**Website:** <https://www1.nyc.gov/site/doh/services/sexual-health-clinics.page>

**East New York Health Hub:**

2581 Atlantic Ave., 1st Floor, Brooklyn, NY 11207

**Phone:** (866) 246-8259

**Website:** <https://www.chnny.org/>

**Services:**

- Medical evaluation for signs and symptoms of STIs
- STI testing
- HIV post-exposure prophylaxis (PEP)
- HIV treatment
- Medical evaluation for HIV
- HIV testing
- HIV PrEP initiation and counseling
- Contraception services

## BronxCare Health System

**Phone:** (718) 590 1800

**Physician Referral:** (718) 99 BRONX

**Address:** 1650 Grand Concourse, Bronx, NY 10457

**Address:** 1276 Fulton Ave., Bronx, NY 10456

**Populations served:**

- Sex and Labor Trafficking Victims

**Services:**

- In-patient medical care
- Out-patient medical care
- Emergency medical care

## **The EMPOWER Center**

**(Partnership between NYC Health + Hospitals - Gouverneur  
and Jacobi Hospitals and Sanctuary for Families)**

**Address:** 227 Madison Street, Manhattan, NY 10002

**Phone:** (212) 238-4906

**Email:** [empower@sffny.org](mailto:empower@sffny.org)

**Website:** <https://theempowercenter.org/>

### **Populations served:**

- Survivors of commercial sexual exploitation, sex trafficking and people in the sex trade

### **Languages:**

- Spanish
- English
- Lingala (Bantu language)
- French
- Bangla
- Twi (also known as Akan kasa)
- Other languages available via Language Access Services

### **Services:**

- Case management
- Legal screenings & consultations
- Mental Health services
- Obstetrics & Gynecology
- Primary Care
- Peer Care Navigation
- Thriving & Group Services
- Workforce & Economic Empowerment

# HEALTHCARE

SPECIALIZED SEXUAL ASSAULT, GBV AND SURVIVORS OF TORTURE RESOURCES

## Bellevue Hospital Program for Survivors of Torture

**Address:** 462 First Avenue, CD732, New York, NY 10016

**Phone:** 212-562-8713

**Email:** [info@survivorsoftorture.org](mailto:info@survivorsoftorture.org)

**Website:** [www.survivorsoftorture.org](http://www.survivorsoftorture.org)

### Populations served:

Immigrants

### Services:

- Medical services
- Mental health
- Social services
- Legal services

## Crime Victims Treatment Center

**Address:** 40 Exchange Place, Suite 510

New York, NY 10005

**Phone:** (212) 523-4728

**Email:** [cvtc@cvtcnyc.org](mailto:cvtc@cvtcnyc.org)

**Website:** <https://www.cvtcnyc.org/>

### Have Sexual Assault Forensic Examiners (SAFE) and advocates in the following hospitals:

Manhattan

**Mount Sinai West**, 58th Street and 10th Avenue

**Mount Sinai St Luke's**, 113th Street and Amsterdam Avenue

**Lenox Health Greenwich Village**, 13th Street and 7th Avenue

Brooklyn

**Brookdale Hospital**, 1 Brookdale Plaza

### Populations served:

- Trafficking
- Sexual assault
- Domestic violence
- Community violence
- Homicide

### Services:

- Crisis intervention
- Individual therapy
- Group therapy
- Legal advocacy
- Psychiatric evaluation
- Complementary therapy
- Sexual Assault Forensic Examiners (SAFE) and advocates

### Domestic Violence and Other Violence Emergencies (DOVE) Program

**Address:** New York-Presbyterian Brooklyn Methodist Hospital  
Department of Care Coordination,  
506 Sixth Street, Brooklyn, NY 11215

**Phone:** (718) 780-3608

**Populations served:**

Survivors of domestic violence  
and sexual assault

**Services:**

- Crisis intervention
- Emergency room advocates
- Counseling
- Referrals

### Mount Sinai Beth Israel Victim Services Program

**Address:** 4 Fierman Hall, New York, NY 10003

**Phone:** 212-420-5632

**Website:** [www.mountsinai.org/locations/beth-israel/support/social-work/victim-services](http://www.mountsinai.org/locations/beth-israel/support/social-work/victim-services)

**Services:**

- Individual short-term psychotherapy
- Crisis intervention
- Information, referrals, and advocacy
- Emergency room Sexual Assault Forensic Examinations (SAFE)
- Emergency room advocates

### Mount Sinai Sexual Assault and Violence Intervention Program (SAVI)

**Address:** One Gustave L. Levy Place, Box 1670, New York, NY 10029

**Phone:** 212-423-2140

**Website:** [www.mountsinai.org/patient-care/service-areas/community-medicine/sexual-assault-and-violence-intervention-program-savi](http://www.mountsinai.org/patient-care/service-areas/community-medicine/sexual-assault-and-violence-intervention-program-savi)

**Populations served:**

- Survivors of rape, sexual assault, child abuse, domestic violence, intimate partner violence
- Orthodox Jewish survivors (Takanot program)

**Services:**

- Psychotherapy, referrals and advocacy
- Legal advocacy
- Emergency room advocacy
- Sexual Assault Forensic Examiner (SAFE) program
- Education and training

### NYC Health and Hospitals Sexual Assault Response Teams (SART)

**Website:** <https://www.nychealthandhospitals.org/services/sexual-assault-response-teams/>

**Populations served:**

- Victims/survivors of sexual assault

**Services:**

- Sexual Assault Response Teams (SART) in every emergency room
- Sexual Assault Forensic Examiner (SAFE) examiners
- Rape crisis counselors



### PurpLE Family Health

**Email:** Care@PurpLEFamily.Health

**Populations served:**

Survivors of Gender Based Violence (GBV) and their children

**Services:**

- Trauma-informed healthcare for GBV survivors and their children at no cost to patient
- Weekly Wednesday clinic
- Primary Medical Care for all ages
- Psychotherapy
- Care navigation

### Sanctuary for Families

**Address:** 30 Wall Street, 8th Floor, New York, NY 10005 (mailing address only)

**Phone Hotline:** 347-704-4500

**Email:** info@sffny.org

**Website:** [www.sanctuaryforfamilies.org](http://www.sanctuaryforfamilies.org)

**Populations served:**

Victims of human trafficking, domestic violence, and other forms of gender-based violence

**Languages:**

Over 35 languages, including Spanish, Mandarin, Russian, Hindi, Urdu, Punjabi, French and more

**Services:**

- Shelter
- Counseling – individual, group, adult, child
- Case management
- Immigration law services
- Matrimonial and family law services (divorce, Orders of Protection, custody)
- Criminal conviction vacatur/440 motions
- Family Justice Center help
- Economic empowerment services
- Legal services for trafficking victims through Anti-Trafficking Initiative
- Legal, medical, social services for clients with experiences of commercial sexual exploitation through EMPOWER Center.
- Clinical services (counseling, case management, groups) for minor survivors of trafficking ages 11-18 through the Justice and Empowerment for Teens (JET) Initiative.
- Legal services in victim rights and victim witness cooperation

## Ali Forney Center

**Address:** 321 W. 125th Street NY, NY 10027 – Drop-in Center

**Phone:** (212) 206-0574

**Website:** [www.aliforneycenter.org](http://www.aliforneycenter.org)

**Populations served:**

- LGBTQ homeless & runaway youth (ages 16-24)

**Services:**

- Housing, including transgender program
- Case management
- Primary medical care
- HIV testing
- Mental health assessment and treatment
- Counseling
- Food and showers
- Employment assistance program

## The Door

**Address:** 121 Avenue of the Americas, New York, NY 10013

**Mailing Address:** 555 Broome St, New York, NY 10013

**Phone:** (212) 941-9090

**Website:** [www.door.org](http://www.door.org)

**Populations served:**

- Youth (Ages 12-24)
- Human trafficking
- LGBTQ
- Homeless and foster care youth

**Services:**

- Supportive housing
- Food, clothing, and shelter referrals
- Recreation
- Programs for LGBTQ
- Legal and immigration services
- Health services
- Jobs and internships
- High School Equivalency
- Food and nutrition services
- Foster care support
- College advisement and tutoring
- Counseling
- Bronx Youth Center
- Professional Training Institute

## Callen Lorde

Chelsea

**Address:** 356 West 18th St. New York, NY 10011

**Phone:** 212-271-7200

(212) 271-7206 - behavioral health

Brooklyn

**Address:** 40 Flatbush Ave Ext, Brooklyn, NY 11201

**Phone:** (718) 215-1818

Behavioral health services for clients receiving medical care at Callen Lorde only

**Populations served:**

- Female identifying
- LGBTQ
- Transgender
- Youth 18-24, including homeless

**Services:**

- Primary care
- Women's health
- Transgender health
- HIV/AIDS care
- Behavioral health
- Case management
- Dental

## Community Healthcare Network

Transgender Family Program

**Address:** 94-98 Manhattan Ave, Brooklyn, NY 11206

**Phone:** (347) 578-1743

Sexual and Behavioral Health (SBH) Program

**Address:** CHN Lower East Side,  
150 Essex Street,  
New York, NY 10002

**Phone:** (212) 477-1120

**Address:** CHN Jamaica,  
90-04 161st Street, 5th Floor,  
Jamaica, NY 11432

**Phone:** (718) 523-2123

**Populations served:**

LGBTQ

**Services:**

- Primary (basic) health care
- Free HIV testing
- PrEP (Pre-Exposure Prophylaxis)
- PEP (Post-Exposure Prophylaxis)
- Support groups
- Individual and group counseling
- ADAP enrollment
- PrEP-AP enrollment
- HIV/AIDS and Antiretroviral therapy
- Hormone therapy
- Speech therapy
- Name/gender change referrals
- Gender-affirming surgery referrals
- Family building health education

**The Lesbian, Gay, Bisexual, and Transgender Community Center**

**Address:** 08 West 13th Street, New York, NY 10011

**Phone:** (212) 620-7310

**Email:** [info@gaycenter.org](mailto:info@gaycenter.org)

**Website:** <http://www.gaycenter.org/>

**Populations served:**

- LGBTQ (youth and families)
- Youth

**Services:**

- Crisis intervention
- Counseling
- Peer support
- Community building
- Health services and programs
- Support groups
- Art and cultural programs
- Advocacy
- Substance use treatment for youth and adults

## NY Department of Health: Growing up Healthy

**Phone:** Hotline 1-800-522-5006

**Website:** [https://www.health.ny.gov/community/pregnancy/health\\_care/prenatal/guh.htm](https://www.health.ny.gov/community/pregnancy/health_care/prenatal/guh.htm)

**Services:**

- Health care
- Nutrition
- Pregnancy
- Family planning
- Children's special needs

## Nurse Family Partnership

**Address:** Morris Koppelman Early Childhood Center  
774 Saratoga Avenue, 2nd Fl, Brooklyn, NY 11212

1360 Fulton St, 3rd Fl, Brooklyn, NY 11212

**Phone:** 718-257-7208

**Websites:** <https://sco.org/programs/nurse-family-partnership>  
[www.nursefamilypartnership.org/locations/new-york](http://www.nursefamilypartnership.org/locations/new-york)

**Services:**

- Pre- and post-natal care for mothers and babies

## Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)

**Phone:** 800-522-5006

**Website:** <https://access.nyc.gov/programs/women-infants-and-children-wic/>

**Services:**

- Free healthy food and services to low-income women and children
- Nutrition counseling
- Breastfeeding support
- Health education
- Referrals

## Realization Center

### **Brooklyn Location**

**Address:** 175 Remsen Street, Brooklyn, New York 11201

**Phone:** (718) 342-6700

### **Manhattan Location**

**Address:** 19 Union Square West 7th Fl, (Pvt. Entrance 25 East 15th Street),  
New York, NY 10003-3304

**Phone:** (212) 627-9600

**Website:** [www.realizationcenternyc.com](http://www.realizationcenternyc.com)

### **Services:**

- Adult and adolescent chemical dependency programs
- Ambulatory detox
- Dual diagnosis
- Cocaine/crack treatment
- Heroin treatment
- Food addiction/eating disorders
- Sexual addiction recovery
- Chronic relapse program
- Codependency programs
- "Dignity" (a program dedicated to recovery and sobriety for gay/lesbian/bisexual and transgender individuals)

## Odyssey House

### **Outpatient Services**

**Address:** 953 Southern Boulevard, Bronx, NY 10459

**Phone:** (718) 860-2994

### **Young Adult Treatment Services**

**Address:** Odyssey House Leadership Center  
309-311 6th St., New York, NY 10003

**Phone:** (212) 780-1515

**Website:** [www.odysseyhouseinc.org](http://www.odysseyhouseinc.org)

### **Populations served:**

- Women with children
- Adolescents
- Young adults
- Adults
- Seniors

### **Services:**

- Drug and alcohol rehabilitation programs
- Outpatient treatment
- Residential treatment
- Medication assisted treatment
- Recovery center



**Law Enforcement,  
Government and  
Legal Services**



## **Law Enforcement Hotlines**

**Kings County (Brooklyn) District Attorney's Office Human Trafficking Hotline**

24/7 Hotline: 718-250-2770

**NYPD Human Trafficking Hotline**

646-610-7272

**Homeland Security Investigations Hotline**

24/7 Hotline: 1-866-347-2434

**Federal Bureau of Investigation NY Field Office**

212-384-1000

Ask for Human Trafficking and Child Exploitation Task Force

**National Human Trafficking Hotline**

1-888-373-7888

**Manhattan District Attorney's Office Human Trafficking Hotline**

212-335-3400

**Queens District Attorney's Office Human Trafficking Bureau**

718-286-6548

**Email:** [HumanTrafficking@queensda.org](mailto:HumanTrafficking@queensda.org)

**Bronx District Attorney's Office Human Trafficking Unit**

718-838-7185

**Richmond County (Staten Island) District Attorney's Office Special Victims Bureau**

718-697-8313

**New York State Attorney General**

1-800-771-7755

**United States Attorney's Office for the Eastern District of New York**

718-254-7000

**United States Attorney's Office for the Southern District of New York**

212-637-2200

**National Center for Missing and Exploited Children**

1-800-843-5678



## **Mayor's Office to End Gender-Based Violence (ENDGBV)**

**Website:** <https://www1.nyc.gov/site/ocdv/about/about-endgbv.page>

**Services:**

- Operates Family Justice Centers across the 5 boroughs
- Develops policies and programs
- Provides training and prevention education
- Conducts research and evaluations
- Performs community outreach

## **National Center for Missing and Exploited Children**

**Address:** 333 John Carlyle St. Alexandria, VA 22314

**Phone:** 1(800) 843-5678  
(1800-THE-LOST)

**Website:** <http://www.missingkids.org>  
<http://www.missingkids.org/cybertipline>

**Child Sex Trafficking resources:**  
<https://www.missingkids.org/theissues/trafficking>

**Services:**

- Specialized child sex trafficking resources
- Receives reports for missing children (1-800-THE-LOST) and child exploitation (report.cybertip.org)
- Provides assistance to victims, families, law enforcement, social service agencies, mental health agencies and others when they need help with a missing, exploited, or recovered child.
- Free online training platform: <https://connect.missingkids.org/>

# LAW ENFORCEMENT, GOVERNMENT AND LEGAL SERVICES

## HOTLINES, LAW ENFORCEMENT AND GOVERNMENT RESOURCES

### New York State Department of Labor, Division of Immigrant Policies and Affairs

**Labor Violation Hotline:** (877) 466-9757 (9-5, M-F)

**Email:** [trafficking@labor.ny.gov](mailto:trafficking@labor.ny.gov)

**Website:** <https://dol.ny.gov/immigrant-policies-and-affairs-0>

**Services:**

To report labor violations (such as failure to pay minimum wage, overtime, or for all hours worked), or labor trafficking (threats based on immigration status, debts, false promises, etc. to compel an individual to work)

### New York State Office of Victim Services

**Hotline:** (800) 247-8035

**TTY:** (888) 289-9747

**Website:** <https://ovs.ny.gov/>

**Services:**

- Compensation to victims of crime
- Funding direct services to crime victims via a network of community-based programs
- Advocacy for the rights and benefits of all innocent victims of crime.
- Free online training platform: <https://connect.missingkids.org/>

### New York State Office of Temporary and Disability Assistance (OTDA) - Refugee Services – Assistance for Victims of Human Trafficking

**Address:** 40 North Pearl St 10C, Albany, NY 12243

**Phone:** (212) 961-5688

**Email:** [bria.contact@otda.ny.gov](mailto:bria.contact@otda.ny.gov)

**Website:** <https://otda.ny.gov/programs/bria/trafficking.asp>

**Referrals:** <https://www.surveygizmo.com/s3/5633227/NYS-Human-Trafficking-Referral-Form>

**Services:**

- Law enforcement agencies and established social and legal services providers can make referrals to OTDA for confirmation of an individual as a trafficking victim. The confirmation letter can be used to: obtain eligible services from District Social Services offices (Temporary Assistance, SNAP, etc.) or from funded Response to Human Trafficking Program service providers, as proof for NYS Office of Victim Services reimbursements, with T visa applications, and generally to establish eligibility as a victim of a crime.
- Technical assistance to service providers and law enforcement

## **Polaris National Human Trafficking Hotline**

**Phone:** (888) 373-7888 or  
**Text:** "BeFree" at 233733 (24 hours)

**Services:**

- Reporting mechanism for child exploitation, child sex trafficking resources

## **US Department of Labor | Wage and Hour Division Services**

**Address:** 6 Federal Plaza, Room 3700, New York, NY 10278  
**Phone:** 212-264-8185  
1-866-487-9243 / 1-866-4- USWAGE  
**Website:** [www.dol.gov/whd/](http://www.dol.gov/whd/)

**Services:**

- Enforcement of wage and labor laws.
- Support to victims of human trafficking and other crimes.
- U and T visas certifications where certain conditions are met and there is a credible allegation of a violation of a law that WHD enforces related to the work environment or employment relationship.

## **Victim Notification Everyday Hotline (VINE)**

**Phone:** (888) VINE-4-NY  
**Website:** [www.vinelink.com](http://www.vinelink.com)

**Services:**

- This hotline can provide information about inmates in custody and notification upon change in custody status

## Brooklyn Defender Services

**Address:** 156 Pierrepont Street, Brooklyn, NY 11201

**Phone:** (718) 254-0700

**Email:** [info@bds.org](mailto:info@bds.org)

**Website:** <https://bds.org/>

**Services:**

- Criminal, family, immigration, civil legal services

## Brooklyn Justice Initiatives

**Address:** 120 Schermerhofrn Street, Room 308E, Brooklyn, NY, 11201

**Phone:** (347) 404-9960

**Website:** <http://www.courtinnovation.org>

**Populations served:**

Trafficking survivors

**Services:**

- Reducing or eliminating criminal convictions and the use of incarceration, when possible
- Needs assessment, individual counseling referrals to community-based services, including culturally competent services for trans-women and foreign-born individuals (civil legal services, shelter, educational and vocational programs, outpatient counseling services, drug treatment and mental health services)

## City Bar Justice Center

**Address:** 42 West 44th Street, New York, NY 10036

**Phone:** (212) 382-4711

**Website:** [www.citybarjusticecenter.org](http://www.citybarjusticecenter.org)

**Services:**

- Trafficking victim legal services
- Immigration
- Civil legal services
- Public assistance
- Training
- Referrals
- Advocacy

## Day One

**Address:** P.O. Box 3220 Church Street Station, New York, NY 10008

**Phone:**

Helpline: (800) 214-4150,

Text: (646) 535-DAY1 (3291)

**Email:** [info@dayoneny.org](mailto:info@dayoneny.org)

**Website:** <https://www.dayoneny.org/>

**Populations served:**

- Youth
- Teen dating violence
- Human trafficking
- LGBTQ
- Sexual assault

**Services:**

- Community education/training
- Court/police accompaniment
- Legal services
- Counseling
- Referrals
- Trafficking victim services

## Family Justice Center

**Telephone:** Call 311 to be connected to the nearest NYC Family Justice Center. Family Justice Centers operate Monday-Friday, 9am-5pm and provide services by phone and in-person.

**For in-person services,** you can call the Family Justice Center to make an appointment or walk into your nearest FJC if you cannot engage in remote services safely or effectively.

**For remote services,** you can **call 311 or the phone numbers listed below** to be connected to your nearest FJC. If you are asked and it is safe to do so, please leave us a message and someone will get back to you.

**Website:** <https://www1.nyc.gov/site/ocdv/programs/family-justice-centers.page>

### **Populations served:**

All are welcome regardless of language, income, gender identity, or immigration status. Interpretation services are available at every FJC, and locations are wheelchair accessible. Call ahead to request other accommodations.

### **Languages:**

FJC staff and partners speak multiple languages and have access to telephonic interpretation.

### **Services:**

- Case management
- Safety-planning
- Public Benefit Assistance
- Shelter and Housing Assistance
- Mental Health and Counseling Services
- Job Training Program Referrals
- Education Program Referrals
- Legal Services (Family, Immigration, Housing)
- Connection to Law Enforcement Upon Request

## Her Justice

**Address:** Her Justice, 100 Broadway 10th Fl, New York, NY 10005

**Phone:** 212.695.3800

**Email:** [info@herjustice.org](mailto:info@herjustice.org)

**Website:** [www.herjustice.org](http://www.herjustice.org)

**Populations served:**

- Female-identifying
- Domestic born
- Immigrants
- Low income

Languages:

Spanish, Mandarin, Korean, French (in-house). All other languages available via interpreter services.

**Services:**

- Immigration
- Legal services
- Training
- Advocacy

## Jewish Child Care Association, Gateways

**Address:** 858 East 29th Street Brooklyn NY 11210

**Phone:** 914-741-4524

**Email:** [jcca@jccany.org](mailto:jcca@jccany.org)

**Website:** <https://www.jccany.org/our-programs/gateways/>

**Populations served:**

- Female victims
- Minors (12-16)
- Sex trafficking

**Services:**

- Residential treatment
- Community education/training
- Court/police accompaniment
- Crisis counseling and longer term counseling
- Domestic violence (general)
- Sexual assault
- Emergency assistance/transportation
- Health services
- HIV/AIDS
- Job training
- Legal services
- Public assistance
- Referrals
- Shelter/housing assistance
- Emergency housing (children)
- Trafficking victim services
- Recreational therapy
- Family/group counseling

## Legal Aid Society

**Main office / Criminal Defense Practice / Juvenile Rights Practice**

**Phone:** 212-577-3300

**Brooklyn neighborhood office / Civil Practice:**

**Phone:** 718-722-3100

**Services:**

- Civil, criminal, immigration, family and other legal services

## My Sisters' Place

**Address:** 3 Barker Avenue, White Plains, NY 10601

**Phone:** (914) 683-1333

**24/7 Crisis Hotline:** 1-800-298-7233 (SAFE)

**Email:** [info@mspny.org](mailto:info@mspny.org)

**Website:** [www.mspny.org](http://www.mspny.org)

**Populations served:**

- Domestic violence
- Sex trafficking
- Labor trafficking
- Female victims
- Male victims
- Transgender victims
- Immigrants
- Domestic born

**Languages:**

English, Spanish, Italian,  
French, Portuguese,  
Tagalog, Hindi/Urdu, ASL

**Services:**

- Case management
- Court/police accompaniment
- Crisis counseling
- Emergency assistance/transportation
- Shelter/housing assistance
- Emergency shelter/housing assistance (male and male-identified clients, female and female-identified clients, families)
- Legal Services
- Trafficking victim services
- Public assistance
- Community education/training
- Advocacy
- Referrals
- Trauma-informed support groups and activities



## Sanctuary for Families

**Address:** 30 Wall Street, 8th Floor, New York, NY 10005 (mailing address only)

**Phone Hotline:** 347-704-4500

**Email:** info@sffny.org

**Website:** [www.sanctuaryforfamilies.org](http://www.sanctuaryforfamilies.org)

### **Populations served:**

Victims of human trafficking, domestic violence, and other forms of gender-based violence

### **Languages:**

Over 35 languages, including Spanish, Mandarin, Russian, Hindi, Urdu, Punjabi, French and more

### **Services:**

- Shelter
- Counseling – individual, group, adult, child
- Case management
- Immigration law services
- Matrimonial and family law services (divorce, Orders of Protection, custody)
- Criminal conviction vacatur/440 motions
- Family Justice Center help
- Economic empowerment services
- Legal services for trafficking victims through Anti-Trafficking Initiative
- Legal, medical, social services for clients with experiences of commercial sexual exploitation through EMPOWER Center.
- Clinical services (counseling, case management, groups) for minor survivors of trafficking ages 11-18 through the Justice and Empowerment for Teens (JET) Initiative.
- Legal services in victim rights and victim witness cooperation

## **Safe Horizon Streetwork Project, Lower East Side**

**Address:** 33 Essex Street, New York, NY 10002

**Phone:** Hotline: (800) 708-6600  
(646) 602-6404 | Overnight: (917) 507-1562

**Website:** [www.safehorizon.org](http://www.safehorizon.org)

**Populations served:**

- Runaways & homeless youth
- Minor victims of sex or labor trafficking
- LGBTQ
- Up to age 25

**Languages:**

English, Spanish

**Services:**

- Crisis intervention counseling & referrals
- emergency housing
- medical care
- individual and group counseling
- independent living skills
- Mental health services
- HIV/AIDS services
- Legal services
- Meals / food
- Showers
- Clothing / laundry
- GED Preparation and Support

## **Safe Horizon Streetwork Project, Uptown**

**Address:** 209 West 125th Street, New York, NY 10027

**Phone:** Hotline: (800) 708-6600  
(212) 695-2220 | Overnight: (917) 507-1562

**Website:** [www.safehorizon.org](http://www.safehorizon.org)

**Populations served:**

- Runaways & homeless youth
- Minor victims of sex or labor trafficking
- LGBTQ
- Up to age 25

**Languages:**

English, Spanish

**Services:**

- Crisis intervention counseling & referrals
- emergency housing
- medical care
- individual and group counseling
- independent living skills
- Mental health services
- HIV/AIDS services
- Legal services
- Meals / food
- Showers
- Clothing / laundry
- GED Preparation and Support

## Sanctuary for Families

**Address:** 30 Wall Street, 8th Floor, New York, NY 10005 (mailing address only)

**Phone Hotline:** 347-704-4500

**Email:** [info@sffny.org](mailto:info@sffny.org)

**Website:** [www.sanctuaryforfamilies.org](http://www.sanctuaryforfamilies.org)

### Populations served:

Victims of human trafficking, domestic violence, and other forms of gender-based violence

### Languages:

Over 35 languages, including Spanish, Mandarin, Russian, Hindi, Urdu, Punjabi, French and more

### Services:

- Shelter
- Counseling – individual, group, adult, child
- Case management
- Immigration law services
- Matrimonial and family law services (divorce, Orders of Protection, custody)
- Criminal conviction vacatur/440 motions
- Family Justice Center help
- Economic empowerment services
- Legal services for trafficking victims through Anti-Trafficking Initiative
- Legal, medical, social services for clients with experiences of commercial sexual exploitation through EMPOWER Center.
- Clinical services (counseling, case management, groups) for minor survivors of trafficking ages 11-18 through the Justice and Empowerment for Teens (JET) Initiative.
- Legal services in victim rights and victim witness cooperation

## Sex Workers Project, Urban Justice Center

**Address:** 40 Rector St, 9th Floor, New York, NY 10006

**Phone:** (646) 602-5617

**Email:** [swp@urbanjustice.org](mailto:swp@urbanjustice.org)

**Website:** [www.urbanjustice.org](http://www.urbanjustice.org)

### Populations served:

- Female victims
- Male victims
- Transgender victims
- Immigrants
- Sex trafficking
- Labor trafficking

### Services:

- Community education/training
- Court/police accompaniment
- Domestic violence (general)
- Immigration
- Legal services
- Long term counseling
- Referrals
- Trafficking victim services

## Sylvia Rivera Law Project

**Address:** 147 West 24th Street, 5th Floor, New York, NY 10011

**Phone:** (212) 337-8550

**Legal Helpline:** (212) 337-8550 ext. 308

**Email:** [info@srlp.org](mailto:info@srlp.org)

**Website:** [www.srlp.org](http://www.srlp.org)

**Populations served:**

- LGBTQ
  - Immigrants
- Languages: English, Spanish

**Services:**

- Legal services
- Name changes
- ID assistance
- Shelter referrals
- Healthcare advocacy
- Re-entry assistance

## The Door

**Address:** 121 Avenue of the Americas, New York, NY 10013

**Mailing Address:** 555 Broome St, New York, NY 10013

**Phone:** (212) 941-9090

**Website:** [www.door.org](http://www.door.org)

**Populations served:**

- Youth (Ages 12-24)
- Human trafficking
- LGBTQ
- Homeless and foster care youth

**Services:**

- Supportive housing
- Food, clothing, and shelter referrals
- Recreation
- Programs for LGBTQ
- Legal and immigration services
- Health services
- Jobs and internships
- High School Equivalency
- Food and nutrition services
- Foster care support
- College advisement and tutoring
- Counseling
- Bronx Youth Center
- Professional Training Institute

## Womankind

**24/7 Helpline Voice:** 1-888-888-7702

**Helpline Chat:** iamwomankind.org

**Helpline Text:** 929.207.5907 (English) / 929.207.5901 (Chinese)

**Email:** info@iamwk.org

**Website:** [www.iamwomankind.org](http://www.iamwomankind.org)

### **Populations served:**

- Gender-based violence
- Domestic violence
- Sexual violence
- Human trafficking
- Immigrants
- Foreign or domestic born
- Children and youth
- Gender-based violence later in life

### **Languages:**

English, Spanish, Chinese, Tagalog, Korean, Japanese, Hindi, Bengali, and other 18+ Asian languages

### **Services:**

- 24-hour multi-lingual helpline
- Comprehensive case management
- Court/police accompaniment and advocacy
- Counseling
- Immigration and family law legal services
- Emergency assistance
- Public benefits assistance
- Referrals
- Residential programs (emergency shelter)
- Housing assistance
- Wellness activities and groups
- Financial and workforce support



# **Shelter Providers**



# SHELTER PROVIDERS

## PROGRAMS FOR TRAFFICKING SURVIVORS

### Garden of Hope Human Trafficking Intervention Program

**Address:** P.O. Box 520048, Flushing, NY 11352  
**Phone:** (718) 321-8862 x23  
**Email:** info@gohny.org  
**Website:** <https://gohny.org/>

**Populations served:**

- Sex trafficking
- Labor trafficking
- Sexual assault
- Domestic violence
- Female victims
- Immigrants
- Immigrant crime victims

**Languages:**

English, Mandarin Chinese, Cantonese, Fuzhounese, Taiwanese

**Services:**

- Crisis response
- Emergency shelter
- Mental health counseling
- Support group
- Comprehensive case management
- Accompaniment and advocacy
- Public education
- Victim identification, screening, and training
- Civil legal referrals
- Vocational training and job placement
- ESL
- Children and youth program

### LifeWay Network

**Address:** PO Box 8654, Tarrytown, NY 10591  
**Phone number:** 718-779-8075  
**Email:** help@LifeWayNetwork.org  
**Website:** [www.lifewaynetwork.org](http://www.lifewaynetwork.org)

**Populations served:**

- Women 18+
- Foreign nationals
- Domestic U.S. citizens

**Services:**

- Emergency short-term housing
- Long term transitional housing
- Educational workshops, support with employment search (resume-building, interview support, Dress for Success closet)
- Education Program raising awareness in the community
- Training for various professionals

## My Sisters' Place

**Address:** 3 Barker Avenue, White Plains, NY 10601  
**Phone:** (914) 683-1333  
**24/7 Crisis Hotline:** 1-800-298-7233 (SAFE)  
**Email:** info@mspny.org  
**Website:** [www.mspny.org](http://www.mspny.org)

### Populations served:

- Domestic violence
- Sex trafficking
- Labor trafficking
- Female victims
- Male victims
- Transgender victims
- Immigrants
- Domestic born

### Languages:

English, Spanish, Italian,  
French, Portuguese,  
Tagalog, Hindi/Urdu, ASL

### Services:

- Case management
- Court/police accompaniment
- Crisis counseling
- Emergency assistance/transportation
- Shelter/housing assistance
- Emergency shelter/housing assistance (male and male-identified clients, female and female-identified clients, families)
- Legal Services
- Trafficking victim services
- Public assistance
- Community education/training
- Advocacy
- Referrals
- Trauma-informed support groups and activities

## Restore NYC

**Address:** P.O. Box 1003,  
Bowling Green Station, New York, 10274  
**Phone:** (332) 220-3737  
**After Hours:** (917) 688-5392  
**Email:** help@restorenyc.org  
**Website:** [www.restorenyc.org](http://www.restorenyc.org)

### Populations served:

- Female-identifying
- Foreign national and U.S. Citizens
- 18 years or older
- Sex or labor trafficking

### Languages:

English, Mandarin Chinese,  
Korean, Spanish

### Services:

- Crisis Response and Intervention
- Trafficking victim identification
- Emergency food and clothing
- Comprehensive case management
- Health services (medical, dental and mental health referrals)
- Legal services (referral for civil and criminal)
- Court advocacy
- Shelter/emergency housing assistance referrals
- Transitional home
- Rapid Re-housing services
- Economic empowerment: Job training services and job placement
- Entrepreneurship services
- Mental health counseling
- Trafficking education and training



## Safe Horizon Anti Trafficking Program

**Address:** 50 Court Street, Suite 811, Brooklyn, NY 11201

**Phone:** (718) 943-8652 | Hotline: 800- 621-4673 (HOPE)

**Email:** [ATPIntake@safehorizon.org](mailto:ATPIntake@safehorizon.org)

**Website:** [www.safehorizon.org](http://www.safehorizon.org)

### **Populations served:**

- All genders
- All ages
- Immigrant and Domestic victims
- Sex trafficking
- Labor trafficking
- Forced Marriage

### **Languages:**

All via interpreter services and Thai, Cantonese, Mandarin, Spanish and Tagalog in person

### **Services:**

- Case management
- Community education
- Court/police accompaniment
- Crisis counseling
- Immigration
- ESOL classes
- Emergency assistance/transportation
- Health services (medical, dental and mental health referrals)
- HIV/AIDS (Referral)
- Job training (Referral)
- Education enrollment
- Legal services (referral for civil and criminal)
- Long term counseling
- Public assistance (referral)
- Referrals to other SH programs (sexual assault, domestic violence, stalking, shelters)
- Shelter/housing assistance (referral)
- Emergency housing (adult and children)

## Sanctuary for Families

**Address:** 30 Wall Street, 8th Floor, New York, NY 10005 (mailing address only)  
**Phone Hotline:** 347-704-4500  
**Email:** info@sffny.org  
**Website:** [www.sanctuaryforfamilies.org](http://www.sanctuaryforfamilies.org)

### Populations served:

Victims of human trafficking, domestic violence, and other forms of gender-based violence

### Languages:

Over 35 languages, including Spanish, Mandarin, Russian, Hindi, Urdu, Punjabi, French and more

### Services:

- Shelter
- Counseling – individual, group, adult, child
- Case management
- Immigration law services
- Matrimonial and family law services (divorce, Orders of Protection, custody)
- Criminal conviction vacatur/440 motions
- Family Justice Center help
- Economic empowerment services
- Legal services for trafficking victims through Anti-Trafficking Initiative
- Legal, medical, social services for clients with experiences of commercial sexual exploitation through EMPOWER Center.
- Clinical services (counseling, case management, groups) for minor survivors of trafficking ages 11-18 through the Justice and Empowerment for Teens (JET) Initiative.
- Legal services in victim rights and victim witness cooperation

## Womankind

**24/7 Helpline Voice:** 1-888-888-7702

**Helpline Chat:** [iamwomankind.org](http://iamwomankind.org)

### Helpline Text:

929.207.5907 (English)

929.207.5901 (Chinese)

**Email:** info@iamwk.org

**Website:** [www.iamwomankind.org](http://www.iamwomankind.org)

### Populations served:

- Gender-based violence
- Domestic violence
- Sexual violence
- Human trafficking
- Immigrants
- Foreign or domestic born
- Children and youth
- Gender-based violence later in life

### Languages:

English, Spanish, Chinese, Tagalog, Korean, Japanese, Hindi, Bengali, and other 18+ Asian languages

### Services:

- 24-hour multi-lingual helpline
- Comprehensive case management
- Court/police accompaniment and advocacy
- Counseling
- Immigration and family law legal services
- Emergency assistance
- Public benefits assistance
- Referrals
- Residential programs (emergency shelter)
- Housing assistance
- Wellness activities and groups
- Financial and workforce support

## Ali Forney Center

**Address:** 321 W. 125th Street NY, NY 10027 – Drop-in Center

**Phone:** (212) 206-0574

**Website:** [www.aliforneycenter.org](http://www.aliforneycenter.org)

**Populations served:**

- LGBTQ homeless & runaway youth (ages 16-24)

**Services:**

- Housing, including transgender program
- Case management
- Primary medical care
- HIV testing
- Mental health assessment and treatment
- Counseling
- Food and showers
- Employment assistance program

## Children's Village

**Emergency shelters:**

**Maya's Place, Bronx**

**Phone:** 718-583-2380

**The Sanctuary, Westchester County**

**Phone:** 1-888-997-1583 or 1-877-540-7680

**Website:** <https://childrensvillage.org/our-programs/residential-programs/runawayhomeless/>

**Transitional housing:**

Victory House, Bronx

Life's Bridges, Westchester

**Populations served:**

- Female minors (16-20) (Mayas' place, Victory House)
- Maler and female minors (12-17) (The Sanctuary)
- Pregnant / parenting youth

**Services:**

- Emergency shelter for 30 days
- Food
- Clothing
- Individual and group counseling
- Medical care
- Housing assistance
- Transitional housing up to 18 months
- Life skills training
- Substance abuse counseling and treatment
- Education / career support

## Covenant House

**Address:** 460 W. 41st Street, NYC, NY 10036

**Phone:** (212) 613-0300

**Email:** [chny@covenanthouse.org](mailto:chny@covenanthouse.org)

**Website:** <https://ny.covenanthouse.org/>

### Populations served:

- Young adults (ages 16-20)
- Young mothers (ages 16-20) and their infant / toddler children
- Female identifying trafficking survivors (ages 18-24)

### Services:

- Crisis counseling
- Emergency housing
- Legal services
- Job training
- Educational programming
- Specialized anti-trafficking programming
- Medical and mental health services
- Beds for young mothers and infant / toddler children
- Transitional living beds
- Offsite safe house (with LifeWay Network) that serves female identified trafficking survivors (ages 18-24)

## Girls Educational & Mentoring Services (GEMS)

**Phone number:** (212) 926-8089

**Website:** [www.gems-girls.org](http://www.gems-girls.org)

### Populations served:

- Female identifying
- Ages 12-24

### Services:

- Holistic case management
- Youth and court advocacy
- Supportive daily programming
- Transitional housing
- Crisis and long-term counseling
- Educational support and youth leadership
- Community based training

## Jewish Child Care Association, Gateways

**Address:** 858 East 29th Street Brooklyn NY 11210  
**Phone:** 914-741-4524  
**Email:** [jcca@jccany.org](mailto:jcca@jccany.org)  
**Website:** <https://www.jccany.org/our-programs/gateways/>

**Populations served:**

- Female victims
- Minors (12-16)
- Sex trafficking

**Services:**

- Residential treatment
- Community education/training
- Court/police accompaniment
- Crisis counseling and longer term counseling
- Domestic violence (general)
- Sexual assault
- Emergency assistance/transportation
- Health services
- HIV/AIDS
- Job training
- Legal services
- Public assistance
- Referrals
- Shelter/housing assistance
- Emergency housing (children)
- Trafficking victim services
- Recreational therapy
- Family/group counseling

## Safe Horizon Streetwork Project, Lower East Side

**Address:** 33 Essex Street, New York, NY 10002  
**Phone:**  
Hotline: (800) 708-6600  
(646) 602-6404  
Overnight: (917) 507-1562  
**Website:** [www.safehorizon.org](http://www.safehorizon.org)

**Populations served:**

- Runaways & homeless youth
- Minor victims of sex or labor trafficking
- LGBTQ
- Up to age 25

**Languages:**  
English, Spanish

**Services:**

- Crisis intervention counseling & referrals
- emergency housing
- medical care
- individual and group counseling
- independent living skills
- Mental health services
- HIV/AIDS services
- Legal services
- Meals / food
- Showers
- Clothing / laundry
- GED Preparation and Support

## Safe Horizon Streetwork Project, Uptown

**Address:** 209 West 125th Street, New York, NY 10027

**Phone:** Hotline: (800) 708-6600  
(212) 695-2220 | Overnight: (917) 507-1562

**Website:** [www.safehorizon.org](http://www.safehorizon.org)

**Populations served:**

- Runaways & homeless youth
- Minor victims of sex or labor trafficking
- LGBTQ
- Up to age 25

**Languages:**

English, Spanish

**Services:**

- Crisis intervention counseling & referrals
- emergency housing
- medical care
- individual and group counseling
- independent living skills
- Mental health services
- HIV/AIDS services
- Legal services
- Meals / food
- Showers
- Clothing / laundry
- GED Preparation and Support

## The Door

**Address:** 121 Avenue of the Americas, New York, NY 10013

**Mailing Address:** 555 Broome St, New York, NY 10013

**Phone:** (212) 941-9090

**Website:** [www.door.org](http://www.door.org)

**Populations served:**

- Youth (Ages 12-24)
- Human trafficking
- LGBTQ
- Homeless and foster care youth

**Services:**

- Supportive housing
- Food, clothing, and shelter referrals
- Recreation
- Programs for LGBTQ
- Legal and immigration services
- Health services
- Jobs and internships
- High School Equivalency
- Food and nutrition services
- Foster care support
- College advisement and tutoring
- Counseling
- Bronx Youth Center
- Professional Training Institute

## NYC Domestic Violence Shelters

**Phone:** 1-800-621-HOPE (4673)  
24/7

**Populations served:**

- Survivors of domestic violence

**Services:**

- Referral to domestic violence shelters

## YWCA

**Address:** 30 3rd Avenue Brooklyn, NY 11217-2129

**Phone Number:** 718-875-1190

**Website:** [www.ywca.org](http://www.ywca.org) | [www.ywcabklyn.org](http://www.ywcabklyn.org)

**Special Qualifications:**

- Single Occupancy Room for Low Income Single Women (Minimum Income of \$23, 880)
- Affordable Studio Apartments {Minimum income of \$39,800 (50% AMI) or \$47,760 (60% AMI)}
- Permanent housing Only (One to Two Year Lease)

**Services:**

- Gender Based Violence
- Women's Health Programs
- Job Training and Empowerment
- Early Childhood Programs
- Financial literacy
- Permanent Housing

## **NYC Department of Homeless Services, Shelters**

**Families with children:**

Prevention Assistance and Temporary Housing (PATH)  
151 E. 151st Street, Bronx, NY 10451

**Single women:**

HELP Women's Shelter  
116 Williams Avenue  
(between Liberty Avenue and Glenmore Avenue), Brooklyn, NY

Franklin Shelter  
1122 Franklin Avenue (near 166th Street), Bronx, NY

**Single men:**

30th Street Intake Center  
400-430 East 30th Street, New York, NY

**Phone:** 718-675-3353

**Websites:** [www1.nyc.gov/site/dhs/index.page](http://www1.nyc.gov/site/dhs/index.page)

**Communities served:**

- Adult families
- Families with children
- Single adults

**Services:**

- Temporary emergency shelter
- Domestic violence assistance
- Medical assistance
- School-related support
- Child protective and family support services
- Homelessness prevention assistance
- housing counseling
- Employment referrals
- Benefits advocacy
- Relocation services
- Family mediation
- Crisis counseling



### Selah Freedom

**Address:** Sarasota, FL  
**Phone:** 1-888-8-FREE-ME (888-837-3363)  
**Email:** Info@SelahFreedom.com  
**Website:** <https://www.selahfreedom.com/>

**Populations served:**

- Women ages 18-29

**Services:**

- Residential safe housing
- Legal aid, education planning, employment, counseling, life skills, and other services
- Community outreach and training



# **Youth Programs and Services**



## Child Advocacy Centers

### **Bronx Child Advocacy Center (CAC)**

1775 Grand Concourse - 5th Floor, Bronx, NY 10453  
(929) 265-3600

### **Brooklyn Child Advocacy Center (CAC)**

320 Schermerhorn St. - 1st Floor, Brooklyn, NY  
(718) 330-5405

### **Manhattan Child Advocacy Center (CAC)**

1753 Park Ave - 2nd Floor, New York, NY 10035  
(646) 695-6100

### **Queens Child Advocacy Center (CAC)**

112-25 Queens Blvd - 3rd Floor, Forest Hills, NY 11375  
(718) 575-1342

### **Staten Island Child Advocacy Center (CAC)**

130 Stuyvesant Place - 5th Floor, Staten Island, NY 10301  
(718) 556-4052

## Ali Forney Center

**Address:** 321 W. 125th Street NY, NY 10027 – Drop-in Center

**Phone:** (212) 206-0574

**Website:** [www.aliforneycenter.org](http://www.aliforneycenter.org)

**Populations served:**

- LGBTQ homeless & runaway youth (ages 16-24)

**Services:**

- Housing, including transgender program
- Case management
- Primary medical care
- HIV testing
- Mental health assessment and treatment
- Counseling
- Food and showers
- Employment assistance program

## Children's Village

**Emergency shelters:**

**Maya's Place, Bronx**

**Phone:** 718-583-2380

**The Sanctuary, Westchester County**

**Phone:** 1-888-997-1583 or 1-877-540-7680

**Website:** <https://childrensvillage.org/our-programs/residential-programs/runawayhomeless/>

**Transitional housing:**

Victory House, Bronx  
Life's Bridges, Westchester

**Populations served:**

- Female minors (16-20) (Mayas' place, Victory House)
- Maler and female minors (12-17) (The Sanctuary)
- Pregnant / parenting youth

**Services:**

- Emergency shelter for 30 days
- Food
- Clothing
- Individual and group counseling
- Medical carte
- Housing assistance
- Transitional housing up to 18 months
- Life skills training
- Substance abuse counseling and treatment
- Education / career support

# YOUTH PROGRAMS AND SERVICES

## Covenant House

**Address:** 460 W. 41st Street, NYC, NY 10036

**Phone:** (212) 613-0300

**Email:** [chny@covenanthouse.org](mailto:chny@covenanthouse.org)

**Website:** <https://ny.covenanthouse.org/>

### Populations served:

- Young adults (ages 16-20)
- Young mothers (ages 16-20) and their infant / toddler children
- Female identifying trafficking survivors (ages 18-24)

### Services:

- Crisis counseling
- Emergency housing
- Legal services
- Job training
- Educational programming
- Specialized anti-trafficking programming
- Medical and mental health services
- Beds for young mothers and infant / toddler children
- Transitional living beds
- Offsite safe house (with LifeWay Network) that serves female identified trafficking survivors (ages 18-24)

## Day One

**Address:** P.O. Box 3220 Church Street Station, New York, NY 10008

**Phone:** Helpline: (800) 214-4150,

**Text:** (646) 535-DAY1 (3291)

**Email:** [info@dayoneny.org](mailto:info@dayoneny.org)

**Website:** <https://www.dayoneny.org/>

### Populations served:

- Youth
- Teen dating violence
- Human trafficking
- LGBTQ
- Sexual assault

### Services:

- Community education/training
- Court/police accompaniment
- Legal services
- Counseling
- Referrals
- Trafficking victim services

# YOUTH PROGRAMS AND SERVICES

## Girls Educational & Mentoring Services (GEMS)

**Phone number:** (212) 926-8089

**Websites:** [www.gems-girls.org](http://www.gems-girls.org)

**Populations served:**

- Female identifying
- Ages 12-24

**Services:**

- Holistic case management
- Youth and court advocacy
- Supportive daily programming
- Transitional housing
- Crisis and long-term counseling
- Educational support and youth leadership
- Community based training

## Jewish Child Care Association, Gateways

**Address:** 858 East 29th Street Brooklyn NY 11210

**Phone:** 914-741-4524

**Email:** [jcca@jccany.org](mailto:jcca@jccany.org)

**Website:** <https://www.jccany.org/our-programs/gateways/>

**Populations served:**

- Female victims
- Minors (12-16)
- Sex trafficking

**Services:**

- Residential treatment
- Community education/training
- Court/police accompaniment
- Crisis counseling and longer term counseling
- Domestic violence (general)
- Sexual assault
- Emergency assistance/transportation
- Health services
- HIV/AIDS
- Job training
- Legal services
- Public assistance
- Referrals
- Shelter/housing assistance
- Emergency housing (children)
- Trafficking victim services
- Recreational therapy
- Family/group counseling

# YOUTH PROGRAMS AND SERVICES

## Mount Sinai Adolescent Health Center

**Address:** 312-320 East 94th Street, New York, NY 10128

**Phone:** 212-423-3000

**Website:** <https://www.mountsinai.org/locations/adolescent-health-center/services/violence-prevention-and-treatment/exploitation-and-trafficking-victims-services>

**Populations served:**

- Sex trafficking
- Female victims
- Male victims
- Transgender victims
- Immigrants
- Domestic born
- Families
- Youth (ages 12-17)

**Services:**

- Home and office-based program
- Trauma informed therapy
- Case management

## New York Foundling Phoenix Project

**Phone:** 212 633 9300

**Email:** [phoenix.project@nyfoundling.org](mailto:phoenix.project@nyfoundling.org)

**Website:** <https://www.nyfoundling.org/what-we-do/our-programs/child-welfare/phoenix-project/>

**Populations served:**

- Youth 12-21
- Sex trafficking survivors
- Youth at risk of trafficking

**Languages:**

English, Spanish

**Services:**

- Long-term mentorship
- Intensive case management
- Trauma-focused mental health treatment
- HIP teens sex education & risk-reduction group intervention
- Referrals

# YOUTH PROGRAMS AND SERVICES

## Safe Horizon Streetwork Project, Lower East Side

**Address:** 33 Essex Street, New York, NY 10002

**Phone:** Hotline: (800) 708-6600  
(646) 602-6404 | Overnight: (917) 507-1562

**Website:** [www.safehorizon.org](http://www.safehorizon.org)

### Populations served:

- Runaways & homeless youth
- Minor victims of sex or labor trafficking
- LGBTQ
- Up to age 25

### Languages:

English, Spanish

### Services:

- Crisis intervention counseling & referrals
- emergency housing
- medical care
- individual and group counseling
- independent living skills
- Mental health services
- HIV/AIDS services
- Legal services
- Meals / food
- Showers
- Clothing / laundry
- GED Preparation and Support

## Safe Horizon Streetwork Project, Uptown

**Address:** 209 West 125th Street, New York, NY 10027

**Phone:** Hotline: (800) 708-6600  
(212) 695-2220 | Overnight: (917) 507-1562

**Website:** [www.safehorizon.org](http://www.safehorizon.org)

### Populations served:

- Runaways & homeless youth
- Minor victims of sex or labor trafficking
- LGBTQ
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### Languages:

English, Spanish

### Services:

- Crisis intervention counseling & referrals
- emergency housing
- medical care
- individual and group counseling
- independent living skills
- Mental health services
- HIV/AIDS services
- Legal services
- Meals / food
- Showers
- Clothing / laundry
- GED Preparation and Support



# YOUTH PROGRAMS AND SERVICES

## Sanctuary for Families

**Address:** 30 Wall Street, 8th Floor, New York, NY 10005 (mailing address only)

**Phone Hotline:** 347-704-4500

**Email:** [info@sffny.org](mailto:info@sffny.org)

**Website:** [www.sanctuaryforfamilies.org](http://www.sanctuaryforfamilies.org)

### Populations served:

Victims of human trafficking, domestic violence, and other forms of gender-based violence

### Languages:

Over 35 languages, including Spanish, Mandarin, Russian, Hindi, Urdu, Punjabi, French and more

### Services:

- Shelter
- Counseling – individual, group, adult, child
- Case management
- Immigration law services
- Matrimonial and family law services (divorce, Orders of Protection, custody)
- Criminal conviction vacatur/440 motions
- Family Justice Center help
- Economic empowerment services
- Legal services for trafficking victims through Anti-Trafficking Initiative
- Legal, medical, social services for clients with experiences of commercial sexual exploitation through EMPOWER Center.
- Clinical services (counseling, case management, groups) for minor survivors of trafficking ages 11-18 through the Justice and Empowerment for Teens (JET) Initiative.
- Legal services in victim rights and victim witness cooperation

## The Door

**Address:** 121 Avenue of the Americas, New York, NY 10013

**Mailing Address:** 555 Broome St, New York, NY 10013

**Phone:** (212) 941-9090

**Website:** [www.door.org](http://www.door.org)

### Populations served:

- Youth (Ages 12-24)
- Human trafficking
- LGBTQ
- Homeless and foster care youth

### Services:

- Supportive housing
- Food, clothing, and shelter referrals
- Recreation
- Programs for LGBTQ
- Legal and immigration services
- Health services
- Jobs and internships
- High School Equivalency
- Food and nutrition services
- Foster care support
- College advisement and tutoring
- Counseling
- Bronx Youth Center
- Professional Training Institute

## The Trevor Project

**Phone:** 1-888-488-7386

**Text:** 'START' to 678-678

**Website:** <https://www.thetrevorproject.org/>

### Services:

- Crisis counseling
- Online resources
- Advocacy

## National Center for Missing and Exploited Children

**Address:** 333 John Carlyle St. Alexandria, VA 22314

**Phone:** 1(800) 843-5678  
(1800-THE-LOST)

**Website:** <http://www.missingkids.org>  
<http://www.missingkids.org/cybertipline>

**Child Sex Trafficking resources:**  
<https://www.missingkids.org/theissues/trafficking>

### Services:

- Specialized child sex trafficking resources
- Receives reports for missing children (1-800-THE-LOST) and child exploitation (report.cybertip.org)
- Provides assistance to victims, families, law enforcement, social service agencies, mental health agencies and others when they need help with a missing, exploited, or recovered child.
- Free online training platform: <https://connect.missingkids.org/>

# YOUTH PROGRAMS AND SERVICES

## NYC Administration for Children's Services Office of Child Trafficking Prevention and Policy (OCTPP) (Division of Family Permanency / Office of Older Youth Services)

**Address:** 150 William Street, New York, NY 10038  
(Division of Family Permanency/Office of Older Youth Services)

**Phone:**

**Email:**

**Case notifications:** Child.trafficking@acs.nyc.gov

**Child Trafficking Database (CTDB),** CTDB@acs.nyc.gov

**Training** Traffickingtraining@acs.nyc.gov

**Tattoo removal** Child.tattoo.removal@acs.nyc.gov

**Website:** <https://www1.nyc.gov/site/acs/youth/traffickedyouth.page>

### Populations served:

- Any trafficked child or child highly suspected to be trafficked (birth to 18) involved with the NYC Child Welfare system (investigation, foster care, preventive services, juvenile justice services)
- Any youth over 18 who is in foster care
- Child must have an active case with ACS or an ACS contracted child welfare service agency.

### Services:

- Coordinates ACS policy and practice concerning children involved in human trafficking and commercial sexual exploitation, including prevention, identification, and service provision
- Manages NYC Safe Harbour Program
- Trainings (for community agencies and public)
- Technical support, guidance and resource referrals
- Manages ACS' Child Trafficking Database (the electronic application for the mandated OCFS sex trafficking screenings)
- Referrals to medical professionals for free tattoo removal for trafficked or gang involved youth through "Movin' On": The NYC Child Tattoo Eradication Project
- Administrates grants received by ACS for work with trafficked and at-risk children